



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT

4/20/2023

DVN

002644973

FACILITY NAME

KIDZONE CREATIONS, LLC

FACILITY ADDRESS

1001 MIDDLEBROOK DR STE A

CITY

LIBERTY

ZIP CODE

64068-1987

PHONE NUMBER

(816) 429-5521

COUNTY

CLAY

ASSIGNED SPECIALIST

GREER, JOHN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

CONCLUSION SUMMARY

Compliance Inspector (CI) JD Greer conducted an unannounced investigation of the allegation that Child A (21 months old) was pinched and bruised when being buckled into a high chair. Parent A was not notified when Child A was injured. The allegation is substantiated based on the following information:

5 CSR 25-500.192(5)(A) which states, "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On April 26, 2023, CI Greer interviewed Assistant Director Shayna Lam who stated on March 1, 2023, Child A was accidentally pinched by the highchair buckle. Parent A was not notified until the end of the day.

On April 26, 2023, CI Greer interviewed Caregiver Annie Lucero who stated on March 1, 2023, she was buckling Child A into a highchair. The buckle accidentally pinched Child A. Caregiver Lucero completed an incident report but forgot to tell Parent A until the end of the day.

On April 26, 2023, CI Greer reviewed an incident report for Child A from March 1, 2023, and observed the report is not signed by the parent. The report does not state when or how Parent A was notified.

On April 26, 2023, CI Greer reviewed an incident report from October 26, 2022, for Child A and observed the reporter is Annalisa. The report does not indicate when or how Parent A was contacted.

On April 26, 2023, CI Greer reviewed an incident report from December 29, 2022, for Child A and observed the reporter is Megan. The report does not indicate when or how Parent A was contacted.

On April 26, 2023, CI Greer reviewed an incident report from March 17, 2023, for Child A and observed the reporter is Alyssa. The report does not indicate when or how Parent A was contacted.

On April 26, 2023, CI Greer reviewed an incident report from March 20, 2023, for Child A and observed the reporter is Alyssa. The report does not indicate when or how Parent A was contacted.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. Specifically, 5 CSR 25-500.192(5)(A) which states, "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions." The

COMPLETED (Y/N)

Yes

COMPLETED DATE

10/30/2023

facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

9/12/2023

**APPROVING SUPERVISOR**

FOX, ROMENA