



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
11/18/2021

DVN
002623512

FACILITY NAME

KIDS ACADEMY INC.

FACILITY ADDRESS

6016 WELDON SPRING PKWY

CITY

WELDON SPRING

ZIP CODE

63304-9103

PHONE NUMBER

(636) 329-1960

COUNTY

ST CHARLES

ASSIGNED SPECIALIST

WILMESHER, LAURA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

CONCLUSION SUMMARY

Compliance Inspector (CI) Laura Wilmesher conducted an investigation regarding the allegation that on November 16, 2021, Parent A, parent of Child A, picked up Child A (1-year-old) from the daycare and Child A's nose was skinned and bruised on top of his eye and under his eye. At 5:30 p.m. that day, a teacher said Child A fell outside on the playground and no incident report was made. The allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

On November 19, 2021, CI Wilmesher interviewed Parent A who stated when she picked up Child A on November 16, 2021, she was notified that Child A had fallen and gotten hurt on the playground, but no other details were provided to her. She should've been notified prior to picking up Child A so that she could make sure he was okay.

On November 19, 2021, CI Wilmesher received a copy of the incident report for Child A from November 16, 2021, at 3:20 p.m. The report noted that Child A sustained a scratch/scrape on the nose after falling on the steps of the outside play equipment. The report noted that Parent A was not notified until pickup at 5:30 p.m.

On November 19, 2021, director Patti Nipper stated that Parent A was not notified immediately after Child A was injured and that her staff members also did not immediately notify her. Parent A should have been notified immediately via the 'Hi Mama app' or by phone call.

On November 19, 2021, caregiver Jessica Boelling-Ray stated the incident happened at 3:20 p.m. and Parent A was notified at 5:30 p.m. when she picked up Child A from the facility. Child A was climbing up the steps outside and missed his footing, which caused him to fall down the stairs and scrape his nose. She did tell Parent A that Child A fell outside on the playground when she picked up Child A, but she should've called Parent A to notify her.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/13/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/19/2022

APPROVING SUPERVISOR

CHRISCO, MARLA L