



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
11/15/2023

DVN
002128067

FACILITY NAME

A CREATIVE START LEARNING CENTER

FACILITY ADDRESS

1439 E LARK ST

CITY

SPRINGFIELD

ZIP CODE

65804-7330

PHONE NUMBER

(417) 882-1344

COUNTY

GREENE

ASSIGNED SPECIALIST

RADNEY, HEATHER E

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(2)(B)

Each child's parent(s) shall be notified immediately when any contagious disease occurs in the facility.

CONCLUSION SUMMARY

Compliance Inspector (CI) Heather Radney conducted an investigation of the allegation that the facility failed to report when a contagious disease of pink eye was present in the facility.

5 CSR 25-500.192(2)(B), which states: "Each child's parent(s) shall be notified immediately when any contagious disease occurs in the facility."

On November 17, 2023, caregiver Alesia King stated that the do normally post a sign by the door notifying parents of any contagious disease or illness. However, she forgot to post a recent notice when a child was diagnosed with pink eye. They have two current doctor's notes for two children who are siblings with pink eye, in addition to Child A who is suspected to also have pink eye.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood along with signatures of attendees.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/29/2024

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/22/2023

APPROVING SUPERVISOR

FOX, ROMENA