



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
12/16/2020

DVN
002048519

FACILITY NAME

TEDDY BEAR DAYCARE AND LEARNING ACADEMY, LLC

FACILITY ADDRESS

2120 OLD HIGHWAY 94 SOUTH

CITY

ST CHARLES

ZIP CODE

63303

PHONE NUMBER

(636) 940-0990

COUNTY

ST CHARLES

ASSIGNED SPECIALIST

CHRISCO, MARLA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.192 (2)(B)

Each child's parent(s) shall be notified immediately when any contagious disease occurs in the facility.

CONCLUSION SUMMARY

The investigation found the following rule violation:

19 CSR 30-62.192 (2)(B): Each child's parent(s) shall be notified immediately when any contagious disease occurs in the facility.

On December 29, 2020, CCFS Marla Chrisco conducted an interview with facility director Jennifer Rhone. Ms. Jennifer stated that she found out on Friday December 11, 2020, that Caregiver A had a contagious disease. Ms. Jennifer and her assistant director then followed the directions from the Health Department and called each parent of the children in Caregiver A's class and informed them but did not inform the rest of the parents in the center, including Parent A and Parent B until she gave a letter to all the parents in the center in their child's cubby on Monday morning December 14, 2020, informing them of the contagious disease in the center. According to Ms. Jennifer, Child A Child B were not in Caregiver A's class so they were not called on Friday December 11, 2020. CCFS Chrisco also observed a letter dated December 14, 2020 stating that the facility was informed that Caregiver A had been diagnosed with a contagious disease on Friday December 11, 2020 and that all those in direct contact with Caregiver A had been contacted and that the last day Caregiver A had been at the facility was on December 09, 2020. The letter was signed Teddy Bear.

On December 18, 2020, CCS Angela Clark conducted phone interviews with Parent A and Parent B who both stated that Caregiver A had been diagnosed with a contagious disease on Wednesday December 09, 2020 and that Caregiver A had been around Child A and Child B and that the facility had not informed all of the parents including Parent A and Parent B until Monday December 14, 2020.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review licensing rule 19 CSR 30-62.192 (2)(B). The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow the rule and regulation. Attention: Jennifer Jackson.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/23/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

2/10/2021

APPROVING SUPERVISOR

CLARK, ANGELA