



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
1/30/2017

DVN
000603994

FACILITY NAME

CANDYLAND DAYCARE

FACILITY ADDRESS

202 S SASSAFRASS ST

CITY

DEXTER

ZIP CODE

63841-2046

PHONE NUMBER

(573) 624-7323

COUNTY

STODDARD

ASSIGNED SPECIALIST

GRAHAM, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-61.175 (1)(A)(1)

Child care providers shall not leave any child without competent adult supervision.

CONCLUSION SUMMARY

On January 30, 2017, Child Care Facility Specialist (CCFS) Jessica Graham spoke with the girlfriend of Child A's father. She stated that when she and the father of Child A went to pick him up from daycare, she and Candy Moore had an argument. Candy Moore placed her hands on her chest, pushing her out the front door, and then walked outside leaving the children alone in the house.

On January 31, 2017, Candy Moore, Provider, told CCFS Graham that she did gently push the lady out the door because she was screaming in front of the children. Candy said "she opened the door and walked out and told her to grow up." On February 1, 2017, Candy Moore stated she didn't walk out the door, but stayed in the entry way of the door; however, she also gave CCFS Graham a written statement that said she "walked out telling them they all need to try and get along..."

VIOLATION(S)

19 CSR 30-61.175 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

19 CSR 30-61.175 (1)(C)(8)

No discipline technique which is humiliating, threatening or frightening to children shall be used. Children shall not be shamed, ridiculed, or spoken to harshly, abusively or with profanity.

CONCLUSION SUMMARY

After talking with Child A, the mother of Child A, the father of Child A and the girlfriend of Child A's father, Child Care Facility Specialist (CCFS) Jessica Graham could not determine if the bruises on Child A's face happened at daycare; however, after speaking with Child A about the bruises, she learned that Candy Moore "paddles" children on their bottom when they get in trouble.

Candy Moore confirmed that she has never used a paddle on the children, but said, "This is a paddle" showing the palm of her hand and said she tells the children her hand is her paddle. She will say, "I'm going to paddle your butt," if the kids are not behaving. She stated that they are mostly "love pats" when she paddles.

CORRECTIVE MEASURES

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All staff and volunteers of Candyland Daycare must obtain two (2) clock hours of training approved by the SCCR, on guidance and discipline. The training must be held by an approved and qualified source, outside of the Candyland Daycare network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Certificates of attendance shall be provided to SCCR, no later than April 7, 2017.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/30/2017

DISPOSITION SUBSTANTIATED		DISPOSITION DATE 3/9/2017
APPROVING SUPERVISOR SMITH, MELISSA JILL		