



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
11/3/2021

DVN
002681487

FACILITY NAME

MOMO'S SUNSHINE AND GRACE

FACILITY ADDRESS

23815 HIGHWAY 24

CITY

PARIS

ZIP CODE

65275-2276

PHONE NUMBER

(660) 327-5437

COUNTY

MONROE

ASSIGNED SPECIALIST

DONOHO, ELLEN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)2.

Expectations for a child's behavior shall be appropriate for the developmental level of that child.

5 CSR 25-500.182(1)(C)3.

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

5 CSR 25-500.182(1)(C)4.

Praise and encouragement of good behavior shall be used instead of focusing only upon unacceptable behavior.

5 CSR 25-500.182(1)(C)8.

No discipline technique which is humiliating, threatening, or frightening to children shall be used. Children shall not be shamed, ridiculed, or spoken to harshly, abusively, or with profanity.

5 CSR 25-500.182(2)(B)8.

A quiet time for school-age children after the noon meal with a cot or bed available for those who wish to nap or rest; and

CONCLUSION SUMMARY

The Office of Childhood has determined Momo's Sunshine and Grace has violated the rules above in regards to Amanda Ferrell grabbing Child A by the arm aggressively because he would not nap. This decision is based on interviews with Child A, Parent A, Amber Holmes, Stephanie Adams, and Amanda Farrell that there was an incident on November 2, 2021, with Child A refusing to lay down for a nap. Amber Holmes reported that she witnessed Amanda Farrell pull Child A by the arm with force and dump Child A off his cot. Child A also reports being pulled by the arm and stated, "it hurt". When Parent A and CI Donoho asked Child A about the incident, he reported being grabbed by the left arm and pulled down to his cot and told to "lay down" by Amanda Farrell.

VIOLATION(S)

5 CSR 25-500.182(1)(C)9.

Punishment or threat of punishment shall not be associated with food, rest, or toilet training.

5 CSR 25-500.202(1)(J)

Mealtime atmosphere shall be enjoyable and relaxed. No child shall be forced to eat, but shall be encouraged to set his/her own pace according to personal preferences.

CONCLUSION SUMMARY

The Office of Childhood has determined Momo's Sunshine and Grace has violated the rules above in regards to the facility using naptime and mealtime as a means of discipline with Child A because he would not eat his lunch. This decision is based on statements from Child A and Parent A that he, Child A, gets in trouble and has to lay down at day care if he does not try a bite of each food.

Amber Holmes, Amanda Farrell and Stephanie Adams, who are staff at the facility, all state that napping is used as a punishment for children who refuse to try a bite of the foods they are served to them at meal times. Specifically:

-Stephanie Adams stated the reason Child A was napping that day was because he would not try the food on his plate at lunch and that when a child won't try any of their foods, they have to nap.

-Amber Holmes stated that staff member Cameron Crigler told her that Child A had to nap because he wouldn't try the food at lunch time; kids who refuse to try foods have to nap as punishment; and that napping is used as punishment at the center for

other behaviors besides not trying the foods on their plates.

-Amanda Farrell stated she recalls on Tuesday, November 2, 2021, that Stephanie Adams told her that Child A was going to have to nap because he refused to try any of the foods for lunch.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

All staff and volunteers at Momo's Sunshine and Grace must obtain one clock hour of training approved by the Office Of Childhood on the topic of child abuse and neglect. The training must be held by an approved and qualified source, outside of the Momo's Sunshine and Grace network. Training may be obtained from the Missouri Workshop Calendar. Verification of completion shall be on the OPEN website.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/28/2022

CORRECTIVE MEASURE

All staff and volunteers at Momo's Sunshine and Grace must complete the training approved by the Office Of Childhood (OOC) titled Licensing Rules and Best Practices. Training is found on OOC website. Verification of completion shall be on the OPEN website.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/28/2022

CORRECTIVE MEASURE

Momo's Sunshine and Grace will conduct a staff meeting with all staff and volunteers. This meeting will include the topics of discipline to be used at the facility, licensing rules regarding food and meal service, and mandated reporting to the Child Abuse and Neglect Hotline. An agenda and sign in sheet shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/31/2022

CORRECTIVE MEASURE

All staff and volunteers at Momo's Sunshine and Grace must obtain one clock hour of training approved by the Office Of Childhood on age appropriate discipline. The training must be held by an approved and qualified source, outside of the Momo's Sunshine and Grace network. Training may be obtained from the Missouri Workshop Calendar. Verification of completion shall be on the OPEN website.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/28/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

12/27/2021

APPROVING SUPERVISOR

BRUCE, CHRISTINA