



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
3/22/2022

DVN
002262028

FACILITY NAME

TIGER TOTS ACADEMY

FACILITY ADDRESS

606 CLAUDELL LN

CITY

COLUMBIA

ZIP CODE

65203

PHONE NUMBER

(573) 447-0919

COUNTY

BOONE

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.042(18)

The number and ages of children a group child care home or child care center is authorized to have in care at any one (1) time shall be specified on the license and shall not be exceeded except as permitted within these rules.

5 CSR 25-500.042(19)

All child care provided on the premises of a licensed group child care home or child care center shall be in compliance with the licensing rules, the conditions specified on the license, and the conditions of any variances granted to the licensee.

5 CSR 25-500.222(1)

The child care provider shall maintain accurate records to meet administrative requirements and to ensure knowledge of the individual needs of children and their families.

5 CSR 25-500.222(2)

An individual file shall be kept to identify each child and enable the provider to communicate with the parent(s), guardian or legal custodian of the child in an emergency. Records shall include:

5 CSR 25-500.222(2)(A)

The child's full name, address, birth-date and the date care begins and ends;

CONCLUSION SUMMARY

Compliance Inspector (CI) Stephanie Spaulding conducted an investigation of the allegation that the owner has admitted to lying about the ages and changing the date of birth of children to put them into the facility. Based on interviews with the staff of Tiger Tots Academy this allegation is substantiated.

5 CSR 25-500.042(18) which states: "The number and ages of children a group child care home or child care center is authorized to have in care at any one (1) time shall be specified on the license and shall not be exceeded except as permitted within these rules."

AND

5 CSR 25-500.042(19) which states: "All child care provided on the premises of a licensed group child care home or child care center shall be in compliance with the licensing rules, the conditions specified on the license, and the conditions of any variances granted to the licensee."

On March 25, 2022, director Ca-Sandra Gunn stated that there is a child being cared for at the facility that is not 2-years-old yet.

On March 25, 2022, caregiver Gisela Coy stated that someone said that there was a 1-year-old child in the 2-year-old classroom, but she doesn't work in that classroom, so she doesn't know if this is true.

On March 25, 2022, caregiver Tiffany Christensen stated that she has heard about the owner changing the age of children in order to enroll them. She has questioned a couple of ages of children in her classroom, specifically Child A that has been in the Two's Room for just under two weeks.

On March 25, 2022, caregiver Brianna Walker stated that there is currently a 1-year-old child being cared for in the Two's Room, and the facility is not licensed for children under 24 months of age. Child A has been enrolled for about two weeks. She heard Christy Prevo say that she changed the birth date of Child A on the enrollment form.

On March 25, 2022, CI Spaulding conducted a walkthrough of the facility to observe and document attendance and staff/child ratios. Conditions of the license were in violation in that one child, 23-months-old, was in care at the facility.

On April 22, 2022, Parent A (parent of Child A) stated that she was not aware that this facility was only licensed for children 24 months and older.

5 CSR 25-500.222(1) which states: "The child care provider shall maintain accurate records to meet administrative requirements and to ensure knowledge of the individual needs of children and their families."

AND

5 CSR 25-500.222(2) which states: "An individual file shall be kept to identify each child and enable the provider to communicate with the parent(s) , guardian or legal custodian of the child in an emergency. Records shall include:"

AND

5 CSR 25-500.222(2)(A) which states: "The child's full name, address, birth-date and the date care begins and ends;"

On March 25, 2022, CI Spaulding observed Child A's enrollment form. The enrollment form accurately reflected Child A's date of birth, however was missing the date child care began.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood.	Yes	8/11/2022
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios.	Yes	8/11/2022
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall ensure that the conditions and limitations specified on the license are adhered to at all time. All staff members, including all paid employees and paid/unpaid volunteers, must sign a statement indicating they understand and agree to follow the license specifications. A copy of the signed statements shall be provided to the Office of Childhood.	Yes	8/11/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

7/14/2022

APPROVING SUPERVISOR

CHRISCO, MARLA L