



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
8/6/2019

DVN
000181879

FACILITY NAME

CREATIVE WORLD SCHOOL, INC.

FACILITY ADDRESS

2641 HUB DR

CITY

INDEPENDENCE

ZIP CODE

64055

PHONE NUMBER

(816) 478-1887

COUNTY

JACKSON

ASSIGNED SPECIALIST

BARTON, JANA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.192 (5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent(s) written instructions.

CONCLUSION SUMMARY

Section for Child Care Regulation has determined that the above licensing rule was violated. During the course of the investigation, Child Care Facility Specialist Jana Barton interviewed five staff, including Director Anna Olson. Consistent statements were made by all staff interviewed that Child A developed a red mark on his cheekbone during naptime. Several staff stated it resembled a rug burn, but no one knew for sure what caused the mark. No one reported seeing Child A be injured. An incident report was completed the day of the incident and was signed by staff and parent. The mark was noticed around noon but the parent was not notified until pickup. The complaint is substantiated based on failure to notify parent immediately of the red mark on Child A's face.

CORRECTIVE MEASURES

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Director Anna Olson will read licensing rule 19 CSR 30-62.192(5)(A) and will discuss it with all staff so that there is a clear understanding of what the rule requires. A written statement with staff signatures will be provided to SCCR confirming understanding of this licensing rule.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/26/2019

CORRECTIVE MEASURE

Director Anna Olson will revise the center's policy regarding procedure for notifying parents immediately of all accidents/injuries. A copy of the policy revision will be submitted to SCCR.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/26/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/24/2019

APPROVING SUPERVISOR

TAYLOR, WANDA ILENE