



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
5/20/2020

DVN
001409069

FACILITY NAME

BUSY BEE LEARNING ACADEMY

FACILITY ADDRESS

500 COUNTY ROAD 401

CITY

LINN

ZIP CODE

65051

PHONE NUMBER

(573) 897-0064

COUNTY

OSAGE

ASSIGNED SPECIALIST

RAYWARNKE, LAUREN R

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.132 (6)

A child who has a special physical, developmental or behavioral need shall have on file an individualized plan for specialized care from a professionally qualified source.

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.182 (1)(A)(3)

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

19 CSR 30-62.182 (1)(C)(10)

Children shall not be placed in a closet, a locked or unlit room or any other place which is frightening.

19 CSR 30-62.182 (1)(C)(11)

Children shall not be permitted to intimidate or harm others, harm themselves or destroy property.

CONCLUSION SUMMARY

The Section for Child Care Regulations has determined that the facility violated licensing rules on Thursday May 14, 2020 based on observations from CCFS Ray-Warnke, interviews with the Director Tonya Newbound, The Mother of Child A, and Caregivers Emily Dodson, Caycee Newbound, Emma Lee, Amber McGee, and Elizabeth Catron. Director Tonya Newbound, Caregivers Emily Dodson, Caycee Newbound, Amber McGee, and Elizabeth Catron all stated that Child A started to have a melt down at the beginning of naptime. CCFS Ray-Warnke observed video footage of Child A becoming upset at 1:34:18. At 1:40:33 Child A began to punch, kick and pull on caregiver Amber McGee. Child A attempted to enter the Infant room but was stopped by staff. Caregivers Elizabeth Catron and Caycee Newbound stated that Child A tried to shove Miss Elizabeth out of the way to get into the Infant Room. Child A hit, screamed, and cussed at caregiver Elizabeth Catron. Caregivers Emily Dodson and Amber McGee took Child A to the office. Child A was left alone in the office unsupervised from 1:44:30 to 1:46:00. CCFS Ray-Warnke observed video footage of Child A banging her head against the door, and pulling on the door attempting to get out. The Mother of Child A stated that Child A had a bruise on her forehead when she picked her up. Child A told The Mother of Child A that Miss Caycee was holding the door, and would not let Child A out. CCFS Ray-Warnke observed Caycee Newbound entering the office at 1:45:06. Child A is observed hitting Miss Caycee and throwing objects from an office file cabinet. Child A is left alone in the office unsupervised again from 1:46:00 to 1:51:08. Emily Dodson stated she saw Child A pop out the screen of the office window and attempted to climb out. Caregivers Emily Dodson and Caycee Newbound stated that Child A told them that she needed to use the bathroom. Caycee Newbound opened the office door to let Child A go to the bathroom. Child A left the office and hit Miss Casey in the chest and bit her. Caycee Newbound and Emily Dodson stated that Child A then tried to throw a chair at Miss Casey. Child A stated to The Mother of Child A that she peed in her pants because she was not able to get out of the office. The Director Tonya Newbound and The Mother of Child A stated that The Mother of Child A received a phone call from a staff member at 1:00pm letting her know Child A had peed in her pants and was having a melt-down. The Director Tonya Newbound stated that she arrived at the facility and relieved both Emily Dodson and Caycee Newbound from being responsible for Child A. The Director Tonya Newbound stated that she supervised and stayed with Child A in the office until The Mother of Child A arrived. The Mother of Child A stated that she never agreed to have Child A put in the office for discipline measures. The Mother of Child A stated that Child A has been diagnosed with ADD and ODD and she completed a specialized care form. The specialized care form was never completed or signed by a physician.

CORRECTIVE MEASURES

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| CORRECTIVE MEASURE The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding 19 CSR 30-62.182 (1)(A)(1) and (1)(A)(3), 19CSR 30-62.182 (1)(C)(10) and (1)(C)(11) . The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations. | | COMPLETED (Y/N) Yes | COMPLETED DATE 6/23/2020 |
| CORRECTIVE MEASURE Tonya Newbound will read and review licensing rule 19 CSR 30-62.132 and will sign a statement stating that she has read the rule and understands what is required for the admission of a child with specialized care. | | COMPLETED (Y/N) Yes | COMPLETED DATE 6/16/2020 |
| CORRECTIVE MEASURE The facility shall develop a plan to ensure that all employees are fully trained, prior to caring for children, on the facility's procedures as they pertain to children with special needs. The plan shall identify specifically how staff should handle children with aggressive behaviors and biting tendencies. The plan shall include utilizing the inclusion specilast. A copy of the plan shall be submitted to the Section for Child Care Regulation. | | COMPLETED (Y/N) Yes | COMPLETED DATE 6/23/2020 |
| CORRECTIVE MEASURE All staff and volunteers of Busy Bee Learning Academy must obtain one (1) clock hour of approved training on Inclusion in a Child Care Setting. Training may be obtained from the Department of Health and Senior Services Section for Child Care Regulations site. The training can be found at https://health.mo.gov/safety/childcare/onlinetraining.php . Certificates shall be provided to the Section for Child Care Regulation. | | COMPLETED (Y/N) Yes | COMPLETED DATE 6/25/2020 |
| DISPOSITION SUBSTANTIATED | | DISPOSITION DATE 6/9/2020 | |
| APPROVING SUPERVISOR TODARO, KAYLA | | | |
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