



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
3/30/2023

DVN  
000553388

FACILITY NAME

2 BY 2 PRESCHOOL & DAYCARE

FACILITY ADDRESS

2802 RENICK ST

CITY

ST JOSEPH

ZIP CODE

64507-1854

PHONE NUMBER

(816) 232-3677

COUNTY

BUCHANAN

ASSIGNED SPECIALIST

GREER, JOHN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.082(2)(B)2.B.(III)

If a unit for infants and toddlers is auxiliary to a facility for older children, centers initially licensed for infant/toddler care after the effective date of these rules or facilities adding new infant/toddler space, shall have play, sleeping and bathroom space in the infant and toddler unit. This space shall be separated from the space used for older children by floor-to-ceiling walls;

CONCLUSION SUMMARY

Compliance Inspector (CI) JD Greer conducted an unannounced investigation of the allegation that Child A was sitting on the floor of the gym with several preschool children present. The allegation is substantiated based on the following information:

5 CSR 25-500.082(2)(B)2.B.(III) which states, "If a unit for infants and toddlers is auxiliary to a facility for older children, centers initially licensed for infant/toddler care after the effective date of these rules or facilities adding new infant/toddler space, shall have play, sleeping and bathroom space in the infant and toddler unit. This space shall be separated from the space used for older children by floor-to-ceiling walls;"

On April 5, 2023, CI Greer interviewed Director Kelly Lewis, who stated on March 21, 2023, Parent A (Parent of Child A) came to pick up her child. Child A was present in the gym with Caregiver Angelica Turner. Caregiver Hannah Stewart was present in the gym with five children, 3 years old to 5 years old.

On April 5, 2023, CI Greer interviewed Assistant Director Paige Davis, who stated on March 21, 2023, Parent A (Parent of Child A) came to pick up her child. Child A was present in the gym with Caregiver Angelica Turner. Caregiver Hannah Stewart was present in the gym with five children, 3 years old to 5 years old.

On April 5, 2023, CI Greer interviewed Caregiver Angelica Turner, who stated on March 21, 2023, Caregiver Turner was in the gym with Child A waiting for Parent A to pick up. Caregiver Hannah Stewart was also in the gym waiting for parents to pick up with five preschool age children.

On April 5, 2023, CI Greer interviewed Caregiver Hannah Stewart, who stated on March 21, 2023, Caregiver Stewart was in the gym with five preschool age children. Caregiver Turner was also present in the gym with Child A.

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

CONCLUSION SUMMARY

Compliance Inspector (CI) JD Greer conducted an unannounced investigation of the allegation that Child A (10 months old) was bitten at daycare and Parent A was not informed immediately. The allegation is substantiated based on the following information:

5 CSR 25-500.192(5)(A) which states, "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On April 5, 2023, Compliance Inspector (CI) JD Greer interviewed Director Kelly Lewis, who stated sometime in December, Caregiver Hannah Stewart forgot to give Parent A an incident report.

On April 5, 2023, CI Greer interviewed Caregiver Hannah Stewart, who stated in December, Child A (10 months old) was bitten by another child. It was close to pick up time and she knew Parent A was coming between 5:15 p.m. and 5:30 p.m. She chose to wait to notify Parent A until they were present for pickup. She told Parent A she could complete an incident report real quick, but Parent A seem to be in a rush and left without responding. Caregiver Stewart handed the incident report to Parent A the following day. Parent A returned the incident report two weeks later with a signature.

On April 5, 2023, CI Greer reviewed an incident report for December 20, 2022, which stated Hannah (Caregiver Hannah Stewart) was listed as the staff member responsible for Child A. The incident occurred at approximately 4:33 p.m. Child was buckled in the bumbo seat while Caregiver Stewart was changing a friend's diaper. Child A started crying and it got louder. Caregiver Stewart finished changing the diaper and saw another friend next to Child A. Caregiver Stewart took Child A out of the bumbo seat and noticed she had a wet mark on her left arm. Caregiver Stewart looked at Child A's arm under the shirt and could see a red bite mark. Caregiver Stewart gave Child A an ice pack and hugs. Caregiver Stewart notified Parent A (Parent of Child A) at approximately 5:30 p.m.

The Office of Childhood has determined that the time when the incident occurred, 4:33 p.m., to the time Parent A was notified, 5:30 p.m., is not within the parameters of notifying the parent immediately.

**CORRECTIVE MEASURES**

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.	Yes	2/15/2024

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	11/9/2023

APPROVING SUPERVISOR
FOX, ROMENA