



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
7/25/2019

DVN
002486822

FACILITY NAME

IMAGINE THIS, L.L.C.

FACILITY ADDRESS

408 N JEFFERSON ST

CITY

MEXICO

ZIP CODE

65265-2838

PHONE NUMBER

(573) 582-1043

COUNTY

AUDRAIN

ASSIGNED SPECIALIST

MADDOX, CYNTHIA D

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.082 (1)(C)

Children shall have no access to areas not approved for child care.

19 CSR 30-62.082 (2)(B)(2)(B)(III)

If a unit for infants and toddlers is auxiliary to a facility for older children, centers initially licensed for infant/toddler care after the effective date of these rules or facilities adding new infant/toddler space, shall have play, sleeping and bathroom space in the infant and toddler unit. This space shall be separated from the space used for older children by floor-to-ceiling walls.

CONCLUSION SUMMARY

SCCR has determined that Imagine This LLC was in violation of the above rules based on statements by facility director /owner, Jenna Frazier, who stated that one or two infants/toddlers were occasionally brought out of the approved infant/toddler classroom if they were cranky or keeping other children awake and that the staff would walk with the child in the hallways or sit in the office with them for approximately 5 to 10 minutes until the child settled down. It is based on statements from facility staff, Karen Weakley, who stated that there were times that infants and toddlers were brought out of the infant/toddler classroom and that staff would walk them around the hallways or up front in the office. Statements by facility staff, Brandie Miller, who stated that staff occasionally would walk with an infant/toddler in the hallways and would usually be outside of the classroom less than 5 minutes with them. Finally it was based on statements from facility staff, Cheyenne Hunt, who stated that once in awhile an infant/toddler would be brought out of the infant/toddler classroom and that a staff would take the child into the hallway or to the office.

CORRECTIVE MEASURES

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Imagine This LLC will create a plan of action to identify alternate ways of handling infant and toddlers during times when they are being disruptive to peers that still meet the rules and regulations set forth by SCCR for the care of infants and toddlers.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/5/2021

CORRECTIVE MEASURE

Jenna Frazier, director, of Imagine This LLC, shall discuss with each staff member and volunteers the rules regarding infants and toddlers remaining in approved infant/toddler space during childcare hours and submit to SCCR a sign off sheet signed by all staff members and volunteers that the rules have been discussed with them.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/5/2021

CORRECTIVE MEASURE

Imagine This LLC shall post a sign stating that all infants and toddlers will remain in approved infant/ toddler space during childcare hours. The sign shall be posted in an area of the room where it is easily visible to anyone entering the room and visible to staff providing care within the infant and toddler space. CCFS Cynthia Maddox will conduct a return inspection to verify that the sign is posted.

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/20/2019

DISPOSITION SUBSTANTIATED		DISPOSITION DATE 9/5/2019
APPROVING SUPERVISOR BRUCE, CHRISTINA		