



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
11/12/2021

DVN
002644973

FACILITY NAME

KIDZONE CREATIONS, LLC

FACILITY ADDRESS

1001 MIDDLEBROOK DR STE A

CITY

LIBERTY

ZIP CODE

64068-1987

PHONE NUMBER

(816) 429-5521

COUNTY

CLAY

ASSIGNED SPECIALIST

TRUSSELL, MICHELLE RENEE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.082(6)(A)3.

Adult supervision shall be provided at all times when children are outside. For children three (3) years of age and above, staff/child ratios may be one and one-half (1 1/2) times the indoor staff/child ratios. The required indoor staff/child ratios shall be maintained on the premises at all times.

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

5 CSR 25-500.112(1)(B)

Age Two (2) Years. Groups composed solely of two (2) -year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group;

5 CSR 25-500.112(1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;

CONCLUSION SUMMARY

The Office of Childhood has determined the allegation in this complaint to be substantiated. The determination is based on interviews conducted and observations observed during the course of the investigation.

Patricia Darvenstott stated in an interview the facility was out of ratio on November 24, 2021 due to substitute staff members calling in sick and regular staff members with scheduled days off. Ms. Darvenstott also stated on December 8, 2021 that two staff members had left the premises to take breaks. Ms. Darvenstott stated these two staff members were in a classroom with another staff member. Ms. Darvenstott stated when they returned from break other staff members would then take their break.

5 CSR 25-500.112 (1)(A): Birth through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group.

This rule is substantiated due to an observation made by CI Trussell on November 24, 2021. During the initial walk through of the facility while investigating the allegation, CI Trussell observed the toddler room to have five children with one staff member.

5 CSR 25-500.112(1)(B) Ages Two (2) Years Groups composed solely of two (2) -year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group

This rule is substantiated due to an observation made by CI Trussell on December 8, 2021. During the initial walk through of the facility, CI Trussell observed the two year old classroom to have 16 children with one staff member.

5 CSR 25-500.112(1)(C) Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children.

This rule is substantiated due to an observation made by CI Trussell on November 24, 2021. During an initial walk through of the facility, CI Trussell observed one preschool classroom to have 13 children with one staff member. This rule was further violated when CI Trussell observed another preschool classroom with 19 children with one staff member. In addition, on December 8, 2021 when CI Trussell conducted an additional unannounced inspection, she observed one preschool classroom with 11 children with one staff member and an additional preschool classroom with 11 children and one staff member.

5 CSR 25-500.082(6)(A)3. Adult supervision shall be provided at all times when children are outside. For children three (3) years of age and above, staff/child ratios may be one and one-half (1 1/2) times the indoor staff/child ratios. The required indoor staff/child ratios shall be maintained on the premises at all times.

This rule was determined to be violated on November 24, 2021 when CI Trussell observed a preschool classroom with 19 children outside on the playground with one staff member. Ashley Scott stated to CI Trussell there was not another staff member that was supposed to be on the playground with her.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The director will have a meeting and review staff/child ratio with each employee and have all employees sign a statement stating they understand and will follow the rules regarding staff /child ratio. This documentation will need to be sent to Office of Childhood, Child Care Compliance (CCC).	Yes	9/20/2022

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility director will need to physically post appropriate staff /child ratios in each classroom so staff and parents can see and observe the sign. The facility will need to submit photo documentation of the signage to the Office of Childhood.	Yes	9/20/2022

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	6/17/2022

APPROVING SUPERVISOR
NURNBERG, TONY A