



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
9/9/2019

DVN
002300530

FACILITY NAME

WAYNESVILLE UNITED METHODIST PARENTS DAY OUT

FACILITY ADDRESS

301 HIGHWAY T

CITY

WAYNESVILLE

ZIP CODE

65583

PHONE NUMBER

(573) 774-2299

COUNTY

PULASKI

ASSIGNED SPECIALIST

RAYWARNKE, LAUREN R

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-60.060 (11)

In case of an accident or injury to a child, the provider shall notify a parent immediately. If a child requires emergency medical care, a parent's prior written instructions shall be followed. A form shall be completed indicating the circumstances and the date and time of the injury. The form shall be signed by the caregiver and his/her supervisor. A copy of the form shall be given to the parent the day of the accident or injury and necessary explanations shall be given. The form shall be filed in the child's record.

19 CSR 30-60.050 (1)

Supervision and basic care shall be provided at all license-exempt facilities.

CONCLUSION SUMMARY

The Section for Child Care Regulations has determined that Waynesville United Methodist Parents Day Out did violate license exempt rules and the complaint is substantiated. This determination was based on statements made by Child A's Mother, Director Denise Reed, Director of Operations Colleen Knichel, Caregivers Valerie Bondoni and Mikahaela Snyder, and observations made by CCFS Ray-Warnke. Director, Denise Reed stated that Child A went behind and around Miss Val, then walked out of the classroom door. Caregiver, Valerie stated that Child A was found between two parked cars in the parking lot. Child A was found within 2 minutes. CCFS Ray-Warnke observed video footage, that showed Child A standing by the classroom door. Child A is then observed walking out of the classroom, when the door is opened by Caregiver, Miss Valerie. Child A is then seen on a second camera, walking beside another child in the lobby, Child A then walks out of the front door of the facility. Child A's Mother stated that when she arrived at 11:25am to pick up her son on August 26, 2019, she saw Child A's teacher Miss Valerie in the parking lot. Miss Valerie was holding Child A, and told Child A's Mother that Child A had gotten out of the room.

CCFS Ray-Warnke observed the incident report that was completed on 8-27-2019. It was not signed by a parent.

The Director, Denise Reed stated that an incident report was not issued to the Mother of Child A.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall develop a policy regarding accident and incident reports. The policy and a signed statement, by all staff, indicating that they have read and understand the policy shall be submitted to the Section for Child Care Regulation

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/20/2019

CORRECTIVE MEASURE

The facility shall create a policy on procedures during pick-up time that will include how staff will identify parent's of children and assure children leave with an authorized individual. The policy and a statement, signed by all staff, indicating that they have read and understand the policy shall be submitted to the Section for Child Care Regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/20/2019

CORRECTIVE MEASURE

The director and staff shall review license exempt rule 19 CSR 30-60.050 (1). The facility shall submit a signed statement to SCCR indicating that they have read and understand the rule.

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/20/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/24/2019

APPROVING SUPERVISOR

TODARO, KAYLA