



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
4/1/2019

DVN
001900429

FACILITY NAME

THE TOTS' SPOT, LLC

FACILITY ADDRESS

220 N CEDAR

CITY

REPUBLIC

ZIP CODE

65738

PHONE NUMBER

(417) 732-2231

COUNTY

GREENE

ASSIGNED SPECIALIST

RUSSELL, BILLIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.032 (4)

The person(s) operating a day care facility shall be responsible for meeting all debts and obligations incurred by the facility and for maintaining compliance with all licensing rules for group day care homes and day care centers.

CONCLUSION SUMMARY

The Section For Child Care Regulation (SCCR) determined the allegation to be substantiated based on interviews. Tristan Walker, City of Republic Water Department, reported The Tots' Spot, LLC had not paid their water bill for four (4) payment cycles, from November to March. On April 2, 2019, there was a check in the "drop box" from the facility that paid the water bill in full and the water would not be turned off to the building. Tristan reported the next billing cycle for the middle of April had not been mailed out to the facility. Lorie Lough, owner, reported she did place a check in the "drop box" on April 1, 2019, after 5:00 p.m. for the amount of the water bill but only for two (2) months billing cycle; March and April. Lorie reported she was only behind on the water bill for one (1) month and was paying the current months bill of April. Based on interviews the water bill was late being paid to the City of Republic, the facility was in jeopardy of having the water turned off and the owner did not meet the debts and obligations incurred by the facility.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Lorie Lough shall provide a written agreement or a receipt to show the manner in which she has satisfied the debts and obligations incurred by the facility.

COMPLETED (Y/N)

Yes

COMPLETED DATE

9/18/2020

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/22/2019

APPROVING SUPERVISOR

WHITE, LEAH