



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
8/13/2019

DVN  
002602991

FACILITY NAME

UNDER THE SON, LLC

FACILITY ADDRESS

212 E 1ST ST

CITY

MOUNTAIN GROVE

ZIP CODE

65711-1701

PHONE NUMBER

(417) 259-9932

COUNTY

WRIGHT

ASSIGNED SPECIALIST

COX, ELAINE S

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

19 CSR 30-62.182 (1)(C)(8)

No discipline technique which is humiliating, threatening or frightening to children shall be used. Children shall not be shamed, ridiculed or spoken to harshly, abusively or with profanity.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated the above licensing rules. This determination was based on caregiver Haley Gragg's statement she observed caregiver Ashton Williams spanking Child A on August 8, 2019. Statements by caregivers Alicia Ranney, Nicole Gage, Samantha Cochran, Lisa Evans, and Director, Cheyanne Fisher, they have all heard Ashton Williams yell or raise her voice at children at the daycare facility further support this determination. Ms. Williams methods for discipline were not in line with rules or regulation set forth in the licensing manual. Ms. Williams was relieved of employment on or about August 13, 2019 when she was observed by Cheyanne Fisher to grab Child B by one arm. An incident report was observed regarding Child B's arm which had no injury according to Cheyanne Fisher.

CORRECTIVE MEASURES

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Facility administration, caregivers, or volunteers shall obtain one (1) clock hour of training for appropriate discipline in the child care setting. The facility shall submit an OPEN training report verifying that all caregivers have completed this or other approved discipline training to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/2/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/4/2019

APPROVING SUPERVISOR

WHITE, LEAH