



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
9/21/2021

DVN
000651816

FACILITY NAME

MORNING STAR DAY CARE AND PRESCHOOL

FACILITY ADDRESS

113 W MT VERNON

CITY

NIXA

ZIP CODE

65714

PHONE NUMBER

(417) 725-1043

COUNTY

CHRISTIAN

ASSIGNED SPECIALIST

DONSON, ANGEL

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

CONCLUSION SUMMARY

The Office of Childhood (OOC) determined the allegation of this complaint to be substantiated base on review of the NPR and interviews with caregivers. On September 23, 2021, CI Donson interviewed Sky Bellamy, Ms. Bellamy stated for the last two to three weeks she has been left with up to 14 children by herself from 3:00 p.m. to 5:30 p.m. Ms. Bellamy reported she works in the "one year old" classroom and her co- teacher Linda Baird leave at 3:00 p.m. leaving her with 10 children; another teacher (Kobby Crawford) also leaves at 3:00 p.m. and brings her (Sky) about four children leaving her with 14 children. Ms. Bellamy's statements were confirmed by caregivers Linda Baird, Kobby Crawford, Mackenzie Bishop, Ashley Zickefoose and Haley Johnston. Director Kylee Guzman and assistant director Hannah Elrod stated they have had ratio issues due to staffing problems in the last two to three weeks. Ms. Elrod and Ms. Guzman reported they recently just hired new people. Caregiver Mackenzie Bishop reported she works in the infant classroom (under one years old) and she has had up to six children by herself when Haley is not there. Ms. Bishop's statements were confirmed by caregiver Tricia Huff. Ms. Huff stated they have had up to 12 children in the infant classroom with two teachers.

On September 23, 2021 CI Donson observed the facility's Notice of Parental Responsibility (NPR). The facility's NPR's ratio states:

- One staff to four children under age one.
- One staff to six children ages one year old.
- One staff to ten children ages two years old.
- One staff to thirteen children ages three to four years old.
- One staff to twenty children ages five years old and older.

CORRECTIVE MEASURES

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The facility shall follow their current NPR ratio rules or shall file a new NPR. If the facility chooses to follow their current NPR, the facility shall submit a statement indicating that they will follow the ratios set forth on their current NPR. The statement shall be signed by all staff.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/22/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

12/2/2021

APPROVING SUPERVISOR

WHITE, LEAH