



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
1/4/2021

DVN
002790350

FACILITY NAME

BRIGHT BEGINNINGS

FACILITY ADDRESS

1210 JACKSON ST

CITY

ST JOSEPH

ZIP CODE

64503-2703

PHONE NUMBER

(816) 259-5177

COUNTY

BUCHANAN

ASSIGNED SPECIALIST

DUMERCY, MADELINE L

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.082 (2)(A)(6)

Walls, ceilings and floors shall be finished with material which can be cleaned easily and shall be free of splinters, cracks and chipping paint. Floor covering shall be in good condition. Lead-free paint shall be used for all painted surfaces.

19 CSR 30-62.082 (2)(A)(9)

The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests.

19 CSR 30-62.082 (3)(A)(7)

Bathrooms shall be clean and odor free.

19 CSR 30-62.082 (5)(D)

Kitchens shall be maintained in compliance with state or local rules, or both, governing food service sanitation.

CONCLUSION SUMMARY

Based on the investigation, Section for Child Care Regulations determined that Bright Beginnings violated the licensing rules above.

On January 04, 2021, the Section for Child Care Regulation received a complaint that stated that on December 21, 2020, the school-age room had a dirt mark on the floor, and on January 4, 2021, the dirt mark was still there. The complaint also stated that the facility had bed bugs and that Child C would come home with bug bites. On January 7, 2021, CCFS Madeline Dumercy conducted an unannounced inspection at Bright Beginnings and interviewed Director Stephanie Brand, Managing Member Meredith Shuh, Caregivers Taylor and Shaunna Larsen, and Child A and C. During the interviews, Stephanie, Meredith, and Shaunna stated that they were not aware of the facility's bed bugs and never even heard of them. On January 7, 2021, CCFS Madeline Dumercy observed the school-age classroom and did not see a dirt mark on the floor. CCFS Madeline Dumercy observed over-filled trash cans in the school and bathrooms. Also, bathrooms were not clean and had a foul odor, dirty pots with food were left overnight in the kitchen with gnats, the wall closest to the door in the orange room was dirty, and rugs in the classrooms had stains.

CORRECTIVE MEASURES

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A plan shall be put in place to ensure that staff are conducting daily checks of the cleanliness of the classrooms and bathrooms to ensure it is kept in good condition. A copy of the plan shall be submitted to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

5/4/2021

CORRECTIVE MEASURE

The facility shall ensure that Bright Beginnings has walls, floors, and ceilings which are made of easily cleanable material and in good condition. Photo documentation shall be submitted to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

5/4/2021

DISPOSITION SUBSTANTIATED		DISPOSITION DATE 3/5/2021
APPROVING SUPERVISOR LIMPUS, RACHEL L		