



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION**  
**OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**  
**COMPLAINT INVESTIGATION OF**  
**SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
9/27/2021

**DVN**  
001776618

**FACILITY NAME**

KINDERCARE EDUCATION LLC

**FACILITY ADDRESS**

6200 HOWDERSHELL RD

**CITY**

HAZELWOOD

**ZIP CODE**

63042

**PHONE NUMBER**

(314) 895-3443

**COUNTY**

ST LOUIS

**ASSIGNED SPECIALIST**

WILMESHER, LAURA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

**CONCLUSION SUMMARY**

Compliance Inspector (CI) Laura Wilmesher conducted an investigation regarding the allegation that on September 23, 2021, Child A (age 3 years) had blood in her underwear at the child care facility. After conducting the investigation, CI Wilmesher finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.192(5)(A) which states: "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent(s) written instructions."

On September 27, 2021, CI Wilmesher observed and received a copy of the incident report for Child A from September 23, 2021. The incident report stated, "We noticed what appeared to be dried drops of blood in [Child A's] underwear. (We did not see Child A fall before noticed)." The report indicated that the time the incident occurred was 9:30 a.m. and that supervisors "Shanna and Angie" were notified at 9:35 a.m. The report also indicated that Parent A, parent of Child A, was not notified until 1:30 p.m. by telephone. The report was signed by director, Shanna Gimpelson.

On September 27, 2021, CI Wilmesher conducted interviews with several staff members at the facility. Director, Shanna Gimpelson, stated on September 23, 2021, Child A arrived around 9:00 a.m. and had breakfast, then went to the bathroom before going outside, and that's when her caregivers observed the blood in her underwear.

Assistant director/program specialist, Angela "Angie" Regot stated she was notified around 10:15 a.m. that Child A had blood in her underwear, however, she did not notify Parent A until 1:30 p.m. Ms. Angie stated the reason Parent A wasn't notified immediately is that both she and Ms. Shanna were busy, and teachers are not allowed to notify the parents of an injury.

Caregivers Shannon Boyd, Martha Thompson, and Lidia Delosantos all confirmed that they were the caregivers in the room with Child A on Thursday, September 23, 2021, and that Child A arrived around 9:00 a.m. Ms. Shannon and Ms. Martha stated Child A had breakfast, then went to the bathroom before going outside, and it was when Child A went to the bathroom that Ms. Shannon first noticed dried blood drops in Child A's underwear. Ms. Shannon and Ms. Martha stated that Ms. Shanna and Ms. Angie were notified immediately after the dried blood was observed in Child A's underwear, at approximately 9:30 a.m. Ms. Shannon stated she asked Ms. Angie when she went on her lunch break at 12:30 p.m. if Parent A had been notified, and Ms. Angie told her she had not yet notified Parent A. Ms. Shannon stated it wasn't until she returned from her lunch break at 1:30 p.m. that Ms. Angie notified Parent A.

On November 8, 2021, CI Wilmesher interviewed Parent A, parent of Child A, who stated she asked Ms. Shanna why she wasn't notified until the afternoon if the blood was observed in the morning, and Ms. Shanna said it was a busy day, and they waited until things calmed down to call her. Parent A also talked to the teacher, Ms. Shannon, who said she told the director three times to call Parent A.

**CORRECTIVE MEASURES****CORRECTIVE MEASURE**

The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding 5 CSR 25-500.192(5) - Accidents, Injuries and Emergency Medical Care. The facility must provide the Office of Childhood with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

11/19/2021

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

11/19/2021

**APPROVING SUPERVISOR**

CHRISCO, MARLA