



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
3/4/2019

DVN
000412315

FACILITY NAME

ROBERTA WENGERT

FACILITY ADDRESS

1289 PCR 902

CITY

PERRYVILLE

ZIP CODE

63775

PHONE NUMBER

(573) 547-2257

COUNTY

PERRY

ASSIGNED SPECIALIST

GLASTETTER, DAYNEEN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

CONCLUSION SUMMARY

19 CSR 30-62.182 (1) (C) (7) states: "Physical punishment including, but not limited to spanking, slapping, shaking, biting or pulling hair shall be prohibited."

Natalie Mezo, caregiver, stated that on March 1, 2019, she "tapped Child A on the cheek to get her attention" after Child A jumped on her lap and knocked another child off.

Child A stated that she got on Ms. Natalie's back and knocked Child A out of her lap. Ms. Natalie told her to stop or she was going to hurt the babies and then slapped her on the face and said, "I hope that hurts."

Child D, who is a sibling to Child A stated Child A was on Ms. Natalie's back and Ms. Natalie slapped Child A on the face and then said, "I hope that hurts" to Child A.

On March 5, 2019, Roberta Wengert, owner stated that "we do tap the children" if they are doing something wrong after being told three or four times to stop. She further stated that "kids nowadays just don't listen." She also stated that they do swat children on the hand when they haven't been listening or get in trouble.

Child E (7 years old) said Ms. Natalie, Ms. Kelly, and Ms. Roberta spank children, and that he gets spanked at daycare when he does something wrong.

Child I (5 years old) stated that Ms. Robera, Ms. Natalie and Ms. Kelly all hit kids when they get in trouble and that Child H gets "whooped a lot and cries."

Child F (6 years old) said that all of the teachers spank except Ms. Taylor.

Child G stated that Ms. Natalie, Ms. Roberta nd Ms. Kelly spank kids on the bottom. Child G said he only cries when he gets spanked really hard, but doesn't cry at daycare. He also said Child H gets spanked a lot and cries.

On March 27, 2019, Kelly Heberle, caregiver, she does "tap the children hands" when they are doing something wrong to get them to stop.

Child J (4 years old) stated all teachers spank the children except Ms. Taylor. Further, Child B and H gets spanked a lot too.

CORRECTIVE MEASURES

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The facility will have all staff and volunteers attend at least (1) clock hour of traing regarding discipline as approved by the Section for Child Care Regulation. The training hour must be held by an approved and qualified source, outside of

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/24/2021

Roberta Wengert's facility. Certificates of attendance shall be provided to the Section for Child Care Regulation.

CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding guidance and discipline. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/28/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/3/2019

APPROVING SUPERVISOR

SMITH, MELISSA JILL