



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
4/5/2019

DVN
000243909

FACILITY NAME

PARK CREST DAY CARE CENTER INC.

FACILITY ADDRESS

2220 W CHESTERFIELD BLVD

CITY

SPRINGFIELD

ZIP CODE

65807-8683

PHONE NUMBER

(417) 447-9002

COUNTY

GREENE

ASSIGNED SPECIALIST

COX, ELAINE S

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-60.080 (4)

Heating equipment shall be installed with permanent connections and proper ventilation.

RSMo 210.254.2(3)

The notice of parental responsibility shall include the following: The staff/child ratios for enrolled children under two years of age, for children ages two to four and for those five years of age and older as required by the department of health and senior services regulations in licensed facilities, the standard ratio of staff to number of children for each age level maintained in the exempt facility, and the total number of children to be enrolled by the facility.

19 CSR 30-60.100 (2)(B)

Room temperatures that are no less than sixty-eight degrees Fahrenheit (68F) and no more than eighty-five degrees Fahrenheit (85F) measured two feet (2') from the floor.

19 CSR 30-60.110 (2)

The driver of any vehicle used to transport children shall be no less than eighteen (18) years of age and shall have a valid driver's license.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated the above Licensed Exempt rules when the use of portable space heaters were necessary in the infant/toddler rooms and the two (2) and three (3) year old rooms to maintain the required room temperature of 68 degrees Fahrenheit this past winter. This determination is based on caregivers and Director Rhonda Anderson statements that portable electric heaters are used during child care hours to maintain room temperature and statements the heating system does not function in this area.

The SCCR determined the facility violated the Notice of Parental Responsibility (NPR) regarding staff/child ratio when age groups were mixed and the staff/child ratios were not based on the correct staff/child ratio of the youngest child in the group. This determination was based on seven (7) caregivers' statements the staff/child ratio is based on the age of the majority of the children in the class, not on the stated staff/child ratio of the youngest child in the group. The caregivers further stated staff/child ratio with groups including children two (2) years of age were one (1) caregiver to ten (10) children, and staff/child ratio with groups including three (3) years of age were one (1) caregiver to twelve (12) children. The facility's NPR doesn't specify staff/child ratio of groups of children of mixed ages.

The SCCR determined the facility violated the rule regarding transportation when caregivers Brook McIntosh, Presley Groce and Andrew Perez were allowed to drive the school age children to and from school without valid driver's license. This determination was based on Director, Rhonda Anderson statement the above caregivers did not yet have their class E when driving the children in the facility's van.

VIOLATION(S)

RSMo 210.254.2(5)

The notice of parental responsibility shall include the following: The disciplinary philosophy and policies of the child-care facility.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated their Notice of Parental Responsibility (NPR) in

regards to disciplinary philosophy and policies when children were made to carry books or magazines up and down the stairs as punishment. This method of discipline is not listed in the current NPR. This determination is based on Director Rhonda Anderson's statement she observed Courtney Raub and Kerri Brown using this form of discipline. Caregivers Brittney Ehrman and Mary Kate Berck statements they have observed Rhonda Anderson and Kerri Brown using this form of discipline further supports this NPR discipline violation.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The administration shall review the Notice of Parental Responsibility regarding staff/child ratio with mixed age groups of children, specifying exactly what the staff/child ratio will be when children age two (2) years of age through twelve (12) years of age are mixed in a group. The current NPR or the changed NPR shall be reviewed with all caregivers. All caregivers shall put in writing their understanding of current staff/child ratio at the facility. The NPR and statements shall be sent to the Section for Child Care Regulation. If the NPR is changed this change shall be given to all parents of currently enrolled children, and the new NPR place in each child's file.	Yes	6/20/2019

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The administration shall review the current Notice of Parental Responsibility (NPR) to determine if any changes or additions need to be made to the type of discipline used at the facility. If the NPR is revised a copy shall be sent to the Section for Child Care Regulation (SCCR). The current or revised discipline policy shall be reviewed with all caregivers. All caregivers shall submit a statement of their understanding of the current discipline policy as stated in the NPR. These statements shall be submitted to the SCCR.	Yes	6/20/2019

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The administration shall ensure temperatures in all classrooms are no less than 68 degrees Fahrenheit when measured two (2) ft. from the floor without the use of portable electrical space heaters. The administration shall develop a written plan for alternative care for children in rooms under 68 degrees, keeping in mind infant/toddlers can only be cared for in rooms approved by fire and sanitation for infant/toddler care. This plan shall be sent to the Section for Child Care Regulation. The administration shall send proof the heating systems are in full working order in the infant/toddler rooms and the two (2) and three (3) year old rooms.	Yes	6/20/2019

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The administration shall ensure all current caregivers transporting the daycare children have current valid driver's licenses to drive for hire. Copies of the driver's licenses shall be provide to the Section for Child Care Regulation.	Yes	4/16/2019

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	5/1/2019

APPROVING SUPERVISOR
WHITE, LEAH