



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
4/15/2022

DVN  
002416246

FACILITY NAME

LITTLE CARDINALS LEARNING CENTER

FACILITY ADDRESS

611 HIGH ST

CITY

TIPTON

ZIP CODE

65081

PHONE NUMBER

(660) 433-2753

COUNTY

MONITEAU

ASSIGNED SPECIALIST

LENARD, DEBORAH

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.132(13)

Parents shall have access to the facility at any time during child care hours.

CONCLUSION SUMMARY

Compliance Inspection Supervisor (CIS) and Compliance Inspector (CI) Deborah Lenard conducted an unannounced investigation of the allegation that parents are denied access to children's classrooms. The allegation is substantiated based on the following evidence:

On April 26, 2022, Compliance Inspector Supervisor (CIS) Tony Nurnberg and Compliance Inspector (CI) Deborah Lenard conducted an unannounced investigation at the Little Cardinals Learning Center. Owner/Director Krissie Edwards stated child drop off and pick up is done at the front door and parents stand outside. Ms. Edwards stated she followed COVID protocols and asked parents to only drop off and pick up at the door and not to come into the building.

On April 26, 2022, Kaysie Lavery, child care provider, stated before COVID the parents were allowed to pick up and drop off at the classrooms. Ms. Lavery stated even if a parent asks to go see a classroom, they cannot.

On April 26, 2022, Oralia Spellmeyer, child care provider, stated she has never had a parent ask to come into her classroom. Ms. Spellmeyer stated parents are not allowed in the building and are told "no" if they ask to go to the classrooms.

On April 26, 2022, Rylan Edwards, child care provider, stated she works the front office which is located by the front door. Ms. Edwards stated she has never had a parent ask to see a classroom due to the COVID procedure. Ms. Edwards stated if a parent would ask then they would be told "no" and an appointment would be made in the future without children present.

On April 26, 2022, Parent A stated she was denied access to Child A's classroom when she asked the owner/director. Parent A stated all parents have been denied access since March 2020. Parent A stated the owner/director has continued to send news letters to parents stating to drop off and pick up at the front door due to COVID.

On May 3, 2022, Parent B stated that before COVID, she would drop off and pick up at the classroom. Parent B stated as of March 2020, she has to drop off and pick up at the front door. Parent B stated an electronic news letter had been sent to parents stating that parents are to continue to drop off and pick up at the front door.

On May 3, 2022, Parent C stated she has never been to Child C's classroom. Parent C stated she drops off and picks up at the front door.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review licensing rule 5 CSR 25-500.132(13) which states: "Parents shall have access to the facility at any time during child care hours." The facility must provide Child Care Compliance with a statement, signed by all staff members (paid employees and paid/unpaid volunteers) to indicate they understand and agree to follow the rule and regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/9/2022

<b>CORRECTIVE MEASURE</b> The facility shall communicate with all parents and notify them of licensing rule 5 CSR 25-500.132(13) which states: "Parents shall have access to the facility at any time during child care hours." A copy of this communication will be provided to Child Care Compliance.		<b>COMPLETED (Y/N)</b> Yes	<b>COMPLETED DATE</b> 5/17/2022
<b>DISPOSITION</b> SUBSTANTIATED		<b>DISPOSITION DATE</b> 5/11/2022	
<b>APPROVING SUPERVISOR</b> NURNBERG, TONY A			