



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
8/25/2022

**DVN**  
000411245

**FACILITY NAME**

CALVARY LUTHERAN SCHOOL AND EARLY EDUC CENTER

**FACILITY ADDRESS**

7500 OAK ST

**CITY**

KANSAS CITY

**ZIP CODE**

64114

**PHONE NUMBER**

(816) 444-5517

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

IBBOTSON, JESSICA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

RSMo 210.254.1.

Child-care facilities operated by religious organizations pursuant to the exempt status recognized in subdivision (17) of subsection 1 of section 210.211 shall upon enrollment of any child provide the parent or guardian enrolling the child two copies of a notice of parental responsibility, one copy of which shall be retained in the files of the facility after the enrolling parent acknowledges, by signature, having read and accepted the information contained therein.

**CONCLUSION SUMMARY**

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that staff/child ratios were not being followed, according to the Notice of Parental Responsibility. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

RSMo 210.254.1. which states: "Child-care facilities operated by religious organizations pursuant to the exempt status recognized in subdivision (17) of subsection 1 of section 210.211 shall upon enrollment of any child provide the parent or guardian enrolling the child two copies of a notice of parental responsibility, one copy of which shall be retained in the files of the facility after the enrolling parent acknowledges, by signature, having read and accepted the information contained therein."

On August 30, 2022, CI Glover interviewed Assistant Director Chris Kuehnast who stated that the facility was struggling with maintaining staff/child ratios since March of 2021, especially in the mornings and evenings. Ms. Kuehnast also stated that the facility was having a hard time with finding staff. Ms. Kuehnast stated that she was not always made aware when a classroom was over staff/child ratios but if possible, she would move children around to maintain ratio. Ms. Kuehnast also stated that there could only be a maximum of eight children in each of the infant and toddler classrooms.

CI Glover conducted a walkthrough of the facility and observed four classrooms over staff/child ratios according to the facility's Notice of Parental Responsibility. More specifically, CI Glover observed Caregiver Silvia James with six children, ages 10-months-old to 12-months-old, Caregivers Sara Bennett and Briana Kuehnast with nine children, ages 12-months-old to 24-months-old, Caregiver Nancy Hoelscher with six children, ages 12-months-old to 23-months-old and Caregiver Judy Luellen with five children, ages 5-months-old to 10-months-old.

On September 15, 2022, CI Glover conducted an unannounced re-inspection and interviewed Ms. Kuehnast who stated that the facility had updated their Notice of Parental Responsibility (NPR) but it was not yet signed by all of the parents and a copy was not maintained in each child's file. CI Glover conducted a walkthrough of the facility and observed four classrooms over staff/child ratios according to the facility's NPR. More Specifically, CI Glover observed Caregivers Sara Bennett, Brianna Kuehnast and Silvia James with sixteen children, ages 11-months-old to 20-months-old, Caregiver Sharon James with six children, ages 3-months-old to 23-months-old, Caregiver Peggy Steward with eight children, ages 12-months-old to 24-months-old and Caregiver Kim Martin with seven children, ages 12-months-old to 24-months-old.

Calvary Lutheran School and Early Education Center was not following their NPR in regards to staff/child ratios.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

Calvary Lutheran School and Early Educ Center shall provide a statement to the Child Care Compliance Section that they will follow their notice of parental responsibility (NPR) or shall submit an update NPR."

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

10/31/2022

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

1/4/2023

**APPROVING SUPERVISOR**

NURNBERG, TONY A