



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
5/15/2017

DVN
000304030

FACILITY NAME

MARY MARGARET DAY CARE AND LEARNING CENTER

FACILITY ADDRESS

3800 WATSON RD

CITY

ST LOUIS

ZIP CODE

63109

PHONE NUMBER

(314) 752-2965

COUNTY

ST LOUIS CITY

ASSIGNED SPECIALIST

WATKINS, REGINA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(3)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

19 CSR 30-62.182 (1)(C)(8)

No discipline technique which is humiliating, threatening or frightening to children shall be used. Children shall not be shamed, ridiculed or spoken to harshly, abusively or with profanity.

CONCLUSION SUMMARY

After a review of the information obtained during the interview conducted with staff at Mary Margaret Learning Daycare and Learning Center, Parent A, Child A and observation of the video surveillance, the allegation that Child A was abused by daycare staff today (May 15, 2017) is substantiated.

Parent A provided the following information:

- Carmen showed me the video and I noticed that Child A's behaviors started when he was playing with the Legos.
- Another child came and took the legos from Child A and Child A tried to take the Legos back .
- Child A and the other child began to fight.
- Ms. Jasmine was scrolling on her phone at this time and did not stop them from fighting.
- Ms. Jasmine then pushed Child A by the face. She was recording on her phone and she was laughing.
- Ms. Jasmine then grabbed Child A by the arm and Child A pulled away .
- Ms. Amber came over and she grabbed Child A by the wrist. Child A tried to pull away and hit the floor.
- When Child A got up and Ms. Amber was in his face.
- Amber was squeezing Child A's arm. Child A was trying to break away.
- Ms. Jasmine pulled Child A and slammed Child A in the chair.
- Ms. Jasmine pushed his head and poked him in the forehead.
- Ms. Jazmine pushed him and he fell to the floor. They kept pushing him

Child A provided the following information:

- Another child hit me, made me mad and took my toy.
- Ms. Jasmine told me to give it back but I did not.
- Ms. Jazmine scratched me on my arm and hit me.
- It was an accident.
- Ms. Amber grabbed me, hit me on my finger and squeezed my arm.
- It was an accident.
- Ms. Amber squeezed my fingers and scratched me.

Jasmine Odom provided the following information:

- I was not thinking when I grabbed his arm.
- I usually do not deal with kids I cannot control. I was dealing with this for so long.

-I probably grabbed him too hard but did not mean too. I wasn't thinking.

CCFS Watkins observed Jasmine walking around with her telephone recording Child A and another children . Child A was seen following the other child around the class. There was no sound on the video. Jasmine was not diffusing the situation. The video showed Jasmine grabbing Child A by the arm harshly and placed Child A in another area of the room harshly . Amber was seen also grabbing Child A and Child A dropped to the floor as Amber held on to his arm . The video only showed one area of the class. There was several instances in that Child A and Jasmine went to areas where the cameras were not able to capture what was going on. Jasmine was also seen taking her finger and placing it against the child's forehead saying something to Child A.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
All staff (paid employees or unpaidvolunteers) must obtain one (1) clock hours of training approved by the Section for Child Care Regulation on age appropriate discipline and one (1) clock hour of training on dealing with difficult/challenging behaviors. Training may be obtained from and approved and qualified source . Training may be obtained from the Missouri Workshop Calendar . The training calendar can be found at http://www.moworkshopcalendar.org/ . Verification of attendance (certificates or Toolbox report) shall be provided to CCFS Stephanie Spaulding by no later than November 30, 2017.	Yes	1/9/2018

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review licensing rule 19 CSR 30-62.182 (1)(C)(3), (7) & (8). The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	1/9/2018

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	10/20/2017

APPROVING SUPERVISOR
SMITH, NANCY