



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION**  
**OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**  
**COMPLAINT INVESTIGATION OF**  
**SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
11/19/2020

**DVN**  
000181879

**FACILITY NAME**

CREATIVE WORLD SCHOOL, INC.

**FACILITY ADDRESS**

2641 S HUB DR

**CITY**

INDEPENDENCE

**ZIP CODE**

64055-2054

**PHONE NUMBER**

(816) 478-1887

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

BARTON, JANA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.132 (8)(E)(3)

A diet plan for each infant/toddler signed by the parent(s).

19 CSR 30-62.202 (2)(B)

The written diet plan for each infant/toddler shall be followed. The parent( s) shall update the plan according to the individual needs of the child until they grant permission in writing for the child to eat table foods.

**CONCLUSION SUMMARY**

Section for Child Care Regulation has determined that the above licensing rules were violated. During the course of the investigation, Child Care Facility Specialist Jana Barton interviewed Director Anna Olson, who left employment with the center during the investigation, new Director Elizabeth Baker, caregivers Sarah Martin and Lokia Frazell, and cook Courtnie Schumaker-Parsons. According to staff statements, when Child A started at the center, they were not given anything in writing regarding a diagnosis of milk allergy. Child A's mother verbally informed them of a possible milk allergy and she provided them with special milk to give Child A. Staff interviewed were consistent in stating that Child A was not given any dairy milk while at the center. However, staff reported not understanding that Child A should not have any foods containing dairy until a doctor's note was provided that addressed this. According to Sarah Martin, Child A received a sandwich once with cheese on it. In addition to interviewing staff, the Child Medical Examination Report for Child A signed and dated 11/10/20 was reviewed. There was no note of an allergy and nothing in the physician's instructions for specialized care section. A doctor's note dated 11/15/20 was also reviewed. It stated to "avoid all cow's milk dairy containing products such as milk, cheese, yogurt or other cow's milk." The recommendations were valid for 7 days. All staff interviewed stated that Child A did not have an Infant and Toddler Feeding and Care Plan on file. In fact, Courtnie Schumaker-Parsons and Lokia Frazell stated that they have never seen an Infant and Toddler Feeding and Care Plan form. Based on consistent statements by all staff interviewed that there was no Infant and Toddler Feeding and Care Plan on file for Child A, this complaint is substantiated.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

Director Elizabeth Baker shall review with all staff members each child's written diet plan, including a review with each staff member of where the diet plans are kept within the facility. A signed statement from each staff member acknowledging that they have reviewed and agree to follow all written diet plans shall be submitted to the SCCR.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

2/3/2021

**CORRECTIVE MEASURE**

Director Elizabeth Baker will review licensing rules 19 CSR 30-62.132 (8)(E)3. and 19 CSR 30-62.202(2)(B) and submit a written statement of understanding of the rules to SCCR.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

2/3/2021

**CORRECTIVE MEASURE**

Director Elizabeth Baker will review licensing rules 19 CSR 30-62.132 (8)(E)3. and 19 CSR 30-62.202 (2)(B) with all staff, including the cook, and submit a written statement of completion.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

2/3/2021

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

1/18/2021

**APPROVING SUPERVISOR**

LIMPUS, RACHEL L