



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT

1/25/2021

DVN

002717251

FACILITY NAME

KIDDIE CITY LLC

FACILITY ADDRESS

509 DAIRY ST

CITY

MONETT

ZIP CODE

65708-2524

PHONE NUMBER

(417) 635-2029

COUNTY

BARRY

ASSIGNED SPECIALIST

KREITZER, PENNY

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated this licensing rule based on interviews conducted with Robyn Chrysler (LLC Member), Desiree Castro (Caregiver) and based on observations made by CCFS Kreitzer. Ms. Chrysler and Ms. Castro both reported Ms. Castro inappropriately disciplined Child A. CCFS Kreitzer observed the video provided by the Reporter which depicted Ms. Castro tapping Child A on the head with papers while telling her "that was mean" after Child A knocked down another child's stack of blocks. CCFS Kreitzer also observed an incident report which described this incident in a similar manner. Ms. Chrysler and Ms. Castro stated Ms. Castro was "written up" and suspended from work for one day. CCFS Kreitzer observed the report describing the disciplinary action taken against Ms. Castro for this incident.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

All caregivers shall complete a minimum of one clock hour of training regarding discipline.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/30/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

2/1/2021

APPROVING SUPERVISOR

WHITE, LEAH