



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
8/27/2021

DVN  
002792545

FACILITY NAME

A CHILD'S HEART LEARNING CENTER LLC.

FACILITY ADDRESS

8020 SAINT CHARLES ROCK RD

CITY

ST LOUIS

ZIP CODE

63114-5364

PHONE NUMBER

(314) 738-9171

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

WILMESHER, LAURA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.082(1)(A)

The premises shall be safe and suitable for the care of children.

CONCLUSION SUMMARY

Compliance Inspector (CI) Laura Wilmesher conducted an investigation regarding the allegation that on August 26, 2021, a vehicle drove through the building and broke windows in the lower level. After conducting the investigation, CI Wilmesher finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.082(1)(A) which states: "The premises shall be safe and suitable for the care of children."

On August 27, 2021, Compliance Inspector (CI) Laura Wilmesher conducted an unannounced inspection of the facility. During the inspection, CI Wilmesher observed that one window in the lower level had been replaced with a board. The window with broken glass was observed lying on the floor of the lower level classroom. No children were present in the classroom at the time.

On August 27, 2021, CI Wilmesher interviewed staff members at the facility. Adrienne Pennington stated the lower level was hit by a parent's car. Tonjuana Ethridge stated the car hit the lower level window and the window was boarded up and will be replaced the following week.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall repair the window in the lower level classroom and remove the broken window from the floor of the lower level classroom.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/6/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/10/2022

APPROVING SUPERVISOR

CHRISCO, MARLA