



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
6/12/2019

DVN
000372323

FACILITY NAME

GUIDING LIGHT CHILD CARE AND LEARNING CENTER, INC.

FACILITY ADDRESS

6412 ST LOUIS AVE

CITY

ST LOUIS

ZIP CODE

63121

PHONE NUMBER

(314) 379-7135

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

WALLACE, SHALINDA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.032 (4)

The person(s) operating a day care facility shall be responsible for meeting all debts and obligations incurred by the facility and for maintaining compliance with all licensing rules for group day care homes and day care centers.

CONCLUSION SUMMARY

The allegation is that the facility is behind on their electric bill and is scheduled to have their electric shut off on June 14, 2019 for non-payment.

The following licensing rule was violated: 19 CSR 30-62.032 (4) which states: "The person(s) operating a day care facility shall be responsible for meeting all debts and obligations incurred by the facility and for maintaining compliance with all licensing rules for group day care homes and day care centers."

This rule was violated in that on June 12, 2019, Ron Parks- Billing Specialist with Ameren UE, contacted the Section for Child Care Regulation (SCCR), and stated that Ms. Mary Johnson's electric was scheduled to be disconnected on June 14, 2019 for non payment. Child Care Facility Specialist (CCFS) Shalinda Wallace contacted Ms. Johnson on June 12, 2019. Ms. Johnson stated that she had not paid her bill because she was inactive and that she was going to let the electric get turned off because nothing ran off electric in the building. CCFS Wallace informed her that she must keep the facility operable and ready to accept a placement for children at all times while being inactive. Ms. Johnson then made a payment to Ameren. CCFS Wallace confirmed with Mr. Ron Parks - Billing Specialist with Ameren UE that a payment was made. Mr. Ron Parks stated the disconnection order had been canceled and that the electric would not be shut off at the facility. This complaint will be substantiated.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The Section for Child Care Regulation (SCCR) received confirmation from the provider and Ameren UE that the facility made a payment to Ameren on 6/12/19. The disconnection order was cancelled and utility services were not disconnected.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/12/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

6/26/2019

APPROVING SUPERVISOR

KOCH, DENISE ELAYNE