



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
7/13/2023

DVN
002600797

FACILITY NAME
TT-PC, LLC

FACILITY ADDRESS
2903 WILLIAMSBURG TER

CITY
PLATTE CITY

ZIP CODE
64079-7635

PHONE NUMBER
(816) 858-3555

COUNTY
PLATTE

ASSIGNED SPECIALIST
IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.132(5)(B)

The infant/toddler unit shall not care for children older than two (2) years unless the total number of children in attendance at the time is four (4) or fewer.

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Ibbotson conducted an investigation of the allegation that at drop-off, there are older children in the infant classroom with only one staff member present. After conducting the investigation, CI Ibbotson finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.112(1) which states: "The following staff/child ratios shall be maintained on the premises at all times:"

AND

5 CSR 25-500.112(1)(A) which states: "Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;"

AND

5 CSR 25-500.132(5)(B) which states: "The infant/toddler unit shall not care for children older than two (2) years unless the total number of children in attendance at the time is four (4) or fewer. "

On July 20, 2023, executive director Jennipher Moore stated that she is currently assisting each morning. She had approximately five to 10 children, infant to 5-years-old, by herself during the morning of the inspection (July 20) until more staff arrived for the start of their shift 30 minutes later. It varies when she is by herself in the mornings but it has been an ongoing issue for approximately two weeks.

CORRECTIVE MEASURES

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The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/12/2023

DISPOSITION
SUBSTANTIATED

DISPOSITION DATE
11/29/2023

APPROVING SUPERVISOR
FOX, ROMENA