



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
3/11/2019

DVN
002697498

FACILITY NAME

LEARNING LODGE WEST, LLC

FACILITY ADDRESS

5101 LAKE SAINT LOUIS BLVD

CITY

LAKE ST LOUIS

ZIP CODE

63367

PHONE NUMBER

(636) 222-3576

COUNTY

ST CHARLES

ASSIGNED SPECIALIST

WATKINS, REGINA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.202 (2)(B)

The written diet plan for each infant/toddler shall be followed. The parent(s) shall update the plan according to the individual needs of the child until they grant permission in writing for the child to eat table foods.

CONCLUSION SUMMARY

The allegation in that breast milk was switched up in the infant room and this was not reported properly is substantiated.

19 CSR 30-62.202 (2)(B) "The written diet plan for each infant/toddler shall be followed. The parent(s) shall update the plan according to the individual needs of the child until they grant permission in writing for the child to eat table foods."

Based on the interview held with Tonya Powers (Assistant Director) on March 13, 2019, Tonya reported the center spoke with both parents and let them know about the mix up. Tonya personally talked to both of the parents and that they were notified right away. Tonya reported that the bottles were labeled with the first and last name and she does not know how the mix up occurred .

Based on the interview held with Jacinda Kirk (Director) on March 13, 2019, Jacinda reported there were two bottles that were next to one another in the refrigerator. Jacinda reported that both names start with the same letters and this is why the bottles were mixed up. Jacinda called the parents immediately to inform them of the mix up. Jacinda reported that the parents of the infants are best friends. Jacinda reported that she and Tonya talked with both of the parents . On April 22, 2019, Jacinda reported that Child B was the only child who was given the wrong breast milk.

Based on the interview held with Karla Kambre (I/T teacher) on March 13, 2019, Karla reported that this did not happen on her watch about the breast milk mix up but she heard that the parents were told about what happened. Karla added that the person who did it was crying and that it was an accident. Karla stated that the two parents are very close with one another outside of work. Karla stated that it was reported to the parents and this made her feel better.

Based on the interview held with Parent B, Parent B reported that she was notified on this same day that they gave Child B the wrong breast milk. It was the same bottle brand and a similar last name. Parent B reported that this is the reason why Jacinda and Tonya stated that this happened. Parent B reported that they reported this to her verbally only.

Although the allegations also indicate that this was not properly reported, based on the interviews with Parent A and Parent B, the director Jacinda Kirk and assistant director Tonya Powers, both Parent A and Parent B were notified of the bottle mix-up by the director and assistant director which supports that it was properly reported.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding Nutrition and Food Service for Infants up to (12) months of age and review 19 CSR 30-62.202 (2)(B). The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

5/21/2019

CORRECTIVE MEASURE

The provider shall create a plan on how the center will ensure that children under the age of 24 months will receive the preferred, formula established by the parents and the written diet plan. The plan shall be reviewed with all staff (paid or unpaid volunteers) and all staff shall sign a statement that they will adhere to the plan . A copy of the plan and the signed statements shall be provided to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

5/21/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/10/2019

APPROVING SUPERVISOR

SMITH, NANCY