



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
11/23/2020

DVN
000466133

FACILITY NAME

ARLINGTON CARE & LEARN PROGRAM

FACILITY ADDRESS

3770 MCKELVEY RD

CITY

BRIDGETON

ZIP CODE

63044-2001

PHONE NUMBER

(314) 739-0434

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.182 (1)(A)(3)

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

CONCLUSION SUMMARY

On November 23, 2020 the Section for Child Care Regulation received an allegation that on November 23, 2020 at 4:15 or 4:20 pm Child A, a four year-old, was left unsupervised on the playground for 2 - 3 minutes. Her teachers at the time were Keyona Robbins and Jacqueline Sphinx, they had brought their class in from the playground hung up coats and had a restroom break. The director stated that her office is near the playground door and she heard the door click , when she went to investigate, she found Child A trying to get back in the building. Child A looked sad but was not actively crying and the director stated that she returned Child A to her class. The director stated she left a message for Child A's parent to call her so she can let Parent A know what happened. Based on the self report of the incident by director, Sue McConnell, interviews with staff of Arlington Care and Learning Program and Child A, this allegation is substantiated.

19 CSR 30-62.182 (1)(A)(3), which states, "Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises."

19 CSR 30-62.182 (1)(A)(1), which states, "Caregivers shall not leave any child without competent adult supervision."

On November 24, 2020 director, Sue McConnell stated that Child A was left on the playground after the preschool children had come inside from the playground. Sue stated that the incident occurred at about 4:15 pm on November 23, 2020 and that the preschool children had come in from the playground and she later heard a clicking on the playground door near her desk.

On December 14, 2020 caregivers, Jacqueline Sphinx, Keyaria Robbins, and Bennie Mae Green provided consistent statements that caregivers, Jacqueline and Keyaria were the teachers on the playground with the preschool children on November 23, 2020 and that caregiver, Bennie Mae was in the classroom alone while the children were on the playground. Jacqueline and Keyaria both stated that Child B was exhibiting behaviors while the children were lining up and that neither of them counted the children before coming into the building and taking the children to the bathroom. Bennie Mae stated that director, Sue McConnell brought Child A to the classroom and that she immediately went to the bathroom to inform Jacqueline and Keyaria that Child A had been left on the playground. All caregivers stated that Child A was left on the playground on November 23, 2020 for approximately 5 minutes.

On December 14, 2020 Child A stated that she was on the playground by herself because she didn't line up and that she did not get hurt when she was on the playground by herself.

Although the exact time is unknown, caregivers stated that Child A was left on the playground for approximately five minutes .

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall have all staff members (paid employees and paid/unpaid volunteers) obtain one (1) clock hour of approved training on SUPERVISION, outside the Arlington Care & Learn Program network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at http://www.moworkshopcalendar.org/ . The local Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at http://www.childcareaware.org/ . Verification of training completion shall be from the Open Initiative Toolbox report.	Yes	2/9/2021

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to Section for Child Care Regulation.	Yes	2/9/2021

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	1/12/2021

APPROVING SUPERVISOR
CLARK, ANGELA