



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
10/19/2022

DVN
001671034

FACILITY NAME

BOYS' AND GIRLS' CLUBS OF WEST CENTRAL MISSOURI

FACILITY ADDRESS

1100 W 16TH ST

CITY

SEDALIA

ZIP CODE

65301-7010

PHONE NUMBER

(660) 287-1231

COUNTY

PETTIS

ASSIGNED SPECIALIST

RAYWARNKE, LAUREN R

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(2)(A)

Each child shall be observed for contagious diseases and for other signs of illness on arrival and throughout the day.

5 CSR 25-500.192(2)(C)

Unusual behavior shall be monitored closely and parent(s) shall be contacted if the behavior continues or if other symptoms develop. These behaviors include, but shall not be limited to:

5 CSR 25-500.192(2)(C)1.

Is cranky or less active than usual;

5 CSR 25-500.192(2)(C)3.

Feels general discomfort or seems unwell; or

CONCLUSION SUMMARY

On November 11, 2022, Compliance Inspector (CI) Lauren Ray-Warnke investigated the allegation Child A told director, D.J. that she felt sick. D.J. told Child A to go lay on the concrete floor in the corner. When Child A woke up Child A told D.J. she was still feeling sick. D.J. would not call her mother. When Child A's mother picked up Child A, Child A had a temperature of 101. Child A's mother took Child A to the hospital. The allegation is substantiated based on the following rule violations.

Child Care Compliance Rule 5 CSR 25-500.192(2)(A) states: Each child shall be observed for contagious diseases and for other signs of illness on arrival and throughout the day. Rule 5 CSR 25-500.192(2)(C) states: Unusual behavior shall be monitored closely, and parent(s) shall be contacted if the behavior continues or if other symptoms develop. These behaviors include but shall not be limited to 5 CSR 25-500.192(2)(C)1. Is cranky or less active than usual; and 5 CSR 25-500.192(2)(C)3. Feels general discomfort or seems unwell.

On November 15, 2022 CI Ray-Warnke observed the illness policy of Boy's and Girls Clubs of West Central Missouri to state that; A member is deemed too sick to attend the program if any of the following conditions exist; Fever above 100 degrees and Visible sickness. The policy also states that if a member is not well enough to participate in the regular activities of the program, then the member is deemed too sick to attend the program.

On Thursday October 20, 2022 Child A stated that as soon as she arrived at Boy's & Girl's Clubs of West Central Missouri, she told Miss D.J. that she was not feeling good. The Father of Child A stated that in September 2022 Child A was ill at Boy's and Girl's Clubs of Wests Central Missouri. Child A told him in September 2022 that she kept telling Miss D.J. repetitively that she needed to go home. Child A told him that she kept telling Miss D.J. that she was not feeling well. Child A stated on October 20, 2022 that Miss D.J. told her that she was not telling the truth. Child A stated that Miss D.J. told her that she could lay down. Child A stated that Miss D.J. told her that she could go sit down. Child A stated that she went and layed down in the corner. Child A stated that she fell asleep. Child A stated that Miss Y.L. saw her lying on the floor. Child A stated that when she woke up, she went back to Miss D.J. and asked Miss D.J. to call her mom. Child A stated that Miss D.J. told her to tell Miss S.C. to call her mom. Caregiver S.C. on October 20, 2022 stated that on the day that Child A was ill, Miss D.J. told her that she didn't think that Child A's parents would be able to pick her up. Caregiver stated that she was about to call Child A's mom, but didn't. Caregiver Y.L. stated on October 20, 2022 that children can either lay on the floor in the quiet area or children can lay and play in the school age area. Caregiver S.C. stated that she has never taken a child's temperature at Boy's and Girl's Clubs of West Central Missouri. Caregiver Y.L. stated that she has never seen any other staff members take children's temperatures at Boy's

and Girl's Clubs of West Central Missouri. Caregivers Y.L. and T.Z. both stated on October 20, 2022 if a child is ill, they tell Miss D.J. or Miss S.C.. Caregiver Y.L. stated that she is not sure of the illness policy.

On October 20, 2022 The Father of Child A stated that he did receive a call from Miss S.C. around 6:00pm. The Father of Child A stated that Miss S.C. did not let him know prior to 6:00pm that Child A was not feeling well. On October 20, 2022 The Mother of Child A stated that Child A attends the Boys and Girls Club of West Central Missouri from approximately 3:30pm until 6:00pm. The Mother of Child A said that The Father of Child A picked up Child A in September of 2022. The Mother of Child A and The Father of Child A stated that Child A had a fever of 101. The Mother of Child A and The Father of Child A stated that when the child arrived home from Boy's and Girl's Clubs of West Central Missouri in September 2022, Child A immediately took her shoes off, dropped her coat and crawled straight into her bed. The Mother of Child A and The Father of Child A both stated that Child A was ill the Saturday and Sunday following the Friday the child came home with a fever of 101. The Mother of Child A stated she took her daughter to the doctor the Monday following the weekend. The Mother and Father of Child A stated that Child A had a virus that had to run it's course.

On Thursday October 20, 2022 Director D.J. stated that all of the thermometers of The Boy's and Girl's Clubs of West Central Missouri are dead. CI Ray-Warnke on October 20, 2022 observed the First Aid Kit. CI Ray-Warnke did not observe any thermometers in the First Aid Kit. Caregiver S.C. on December 20, 2022 stated that only band-aides and guaze were contained in the First Aid Kit. Caregiver S.C. stated that they do not call parents to come pick up their children unless it is a big issue. Caregiver S.C. stated that big issues are bleeding, big medical emergencies, issues with a tooth or the mouth, or fear of something being sprain or broken.

On October 20, 2022 CI Ray-Warnke did not observe any concrete floors in the Boy's and Girl's Clubs of West Central Missouri. CI Ray-Warnke did observe children playing and laying on the tile floor in the cafeteria. Principal S.P. stated on November 30, 2022 that no concrete floors exist at Horace Mann Elementary School.

CORRECTIVE MEASURES

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The provider will update the employee handbook. The provider will assure that the illness policy list specific instructions for staff on how to handle common illnesses. The provider will send in the employee handbook to be approved by Child Care Compliance. Once the handbook is approved by Child Care Compliance all current staff employed at the Boy's and Girl's Club of West Central Missouri location will sign a statement indicating that they have read and understand the current illness policy and procedures of the Boy's and Girls Club of West Central Missouri location. The statement with staff signatures will be sent to Child Care Compliance.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/30/2023

CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding the "Illness Policy". The facility must provide Child Care Compliance with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow 5 CSR 25-500.192 (2), 5 CSR 25-500.192(2)(A), 5 CSR 25-500.192(2)(C), 5 CSR 25-500.192(2)(C)1. and 5 CSR 25-500.192(2)(C)3. The facility must provide Child Care Compliance with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow the illness policy of Boy's and Girl's Clubs of West Central Missouri.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/10/2023

CORRECTIVE MEASURE

The provider will purchase no less than 2 working thermometers to have at the Boy's and Girls Clubs of West Central Missouri location. The provider will send a picture of evidence that the thermometer is present at the Boy's of Girls Clubs of West Central Missouri location to Child Care Compliance. The provider may take a picture next to the posted license, next to a cafeteria table, next to the computer lab carpet or next to the school age quiet area.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/10/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/13/2023

APPROVING SUPERVISOR

NURNBERG, TONY A