



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
4/8/2022

DVN
002838326

FACILITY NAME

PAPER MOON EARLY LEARNING CENTER LLC

FACILITY ADDRESS

4470 N HIGHWAY 763

CITY

COLUMBIA

ZIP CODE

65202-1043

PHONE NUMBER

(573) 447-0131

COUNTY

BOONE

ASSIGNED SPECIALIST

IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(A)3.

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that on April 8, 2022, Child A (2-years-old) ran out of her classroom without staff knowledge and was found by another parent outside in the parking lot. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.182(1)(A)3. which states: "Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises."

On April 11, 2022, CI Glover interviewed Director Jackie Nichols, Assistant Director Megan Barte, Caregiver Haleigh Schlogl and Caregiver Austen Ketterman whom all agreed that Child A was found outside of the facility by herself from another parent. Ms. Barte stated that when she returned Child A to the classroom, Ms. Schlogl and Ms. Ketterman did not know that Child A had eloped and was missing from their class. Parent A (Parent of Child A) stated that she was notified immediately after Child A was found outside and confirmed with the parent that found her that she was standing alone on the sidewalk between the preschool classroom and the facility's parking lot before bringing her inside with her.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

All staff and volunteers must obtain one hour and thirty minutes of clock hours on supervision. The training must be held by an approved and qualified source, outside of the Paper Moon Early Learning Center LLC network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Verification of training completion shall be from the Open Initiative Toolbox report.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/23/2023

CORRECTIVE MEASURE

The facility shall update their disaster and emergency preparedness plan to include a plan for child elopement from the facility. The plan shall be submitted to Child Care Compliance Section for approval, and then the plan shall be reviewed with all staff members (paid employees and paid/unpaid volunteers). All staff members shall sign a statement confirming they have reviewed the plan and agree to follow it. The signed statements shall be submitted to the Child Care Compliance Section.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/21/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/10/2022

APPROVING SUPERVISOR

NURNBERG, TONY A