



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
1/19/2021

DVN
002565371

FACILITY NAME
KIDS R KIDS - WENTZVILLE

FACILITY ADDRESS
1020 MEYER RD

CITY
WENTZVILLE

ZIP CODE
63385-3694

PHONE NUMBER
(636) 327-0788

COUNTY
ST CHARLES

ASSIGNED SPECIALIST
SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.192 (2)(B)

Each child's parent(s) shall be notified immediately when any contagious disease occurs in the facility.

CONCLUSION SUMMARY

On January 19, 2021 the Section for Child Care Regulation received an allegation that when a teacher tested for positive for a contagious disease, it took the owner 3 days to inform parents. Based on interviews with the staff of Kids R Kids - Wentzville, this allegation is found to be substantiated that all parents were not contacted immediately and the following rule violation is being cited.

19 CSR 30-62.192 (2)(B): Each child's parent(s) shall be notified immediately when any contagious disease occurs in the facility.

On January 20, 2021 LLC managing member, Linh Hoffner stated that there was a teacher that tested positive for a contagious illness. She stated that the teacher called her on Sunday, January 3, 2021 and that she called every parent of children in the classroom with the teacher that tested positive for a contagious illness. She stated that she contacted the health department on January 4, 2021 and that it was her decision to close the classroom for 14 days. Linh stated that she believes a mass email went out on Monday, January 4, 2021 to the remaining parents of children enrolled at the facility by the director, Aliza Padberg.

On January 20, 2021 director, Aliza Padberg stated that she was aware that a teacher had tested positive for a contagious illness on January 1, 2021. She stated that the teacher's last day worked was on December 29, 2020; that the teacher was not scheduled to work on December 30, 2020 and that the facility was closed on December 31, 2020 and January 1, 2021. She stated that teachers and children in the classroom returned to the facility on January 18, 2021. Aliza stated that she does not know if parents of children in the classroom were notified or if an email was sent out because LLC managing member, Linh Hoffner told her that she was taking care of it.

On January 21, 2021 Child Care Facility Specialist, Stephanie Spaulding received an email from LLC managing member, Linh Hoffner. The email stated the staff attendance for January 14, 2021 and included the email that was sent to parents informing them of a contagious illness. While it is unclear of the exact date the email was sent to parents, it states the following.

"Dear Parents in 450, The teachers in 450 are under quarantine since the have contact someone with a positive (contagious illness). We had them quarantine since Wednesday December 30th and niether of them show any symptoms during their work hours. In procaution we have sanitize the whole building on Sunday. If you have any questions please feel free to give me a call. Thank you, Linh"

On February 3, 2021 Parent B, who is also a caregiver at the facility stated that she received an email via the Kids Report application indicating that a classroom was closed due to a teacher testing positive for a contagious illness. She stated that it was several days after the positive result and that only parents of the children in the that classroom were notified of the classroom being closed. She stated that she was upset that it took so long to notify parents.

On March 19, 2021 Parent A stated that she remembers receiving an email about a classroom being closed in mid December ,

2020, but does not recall an email in early January, 2021.

PROVIDER COMMENTS

I send it 3 days after because I found out on January 1st. We were close Thursday, December 31st and Friday January 1st. The teacher was not in our building on Wednesday December 30th (because she was in contact with someone with Covid and quarantine for 14 days). The period of contagious is 48 hours so it would be Wednesday 30th, which she was not in the school during the contagious period. Therefore, there is really no need to contact parents but I did it anyways.

I did also talk to Laura (specialist) about this situation...giving her an example such as...

If a child got pink eye or flu on a vacation came back with drops for eyes and no fever for 24 hours, it is not contagious anymore. Therefore, there is no need to notified parents since the contagious period was during vacation time.

Laura (specialist) agreed with me.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding health care. The facility must provide the Section for Child Care Regulation with a statement, attn: Lea Dixon, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/30/2021

CORRECTIVE MEASURE

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios. Documentation shall be submitted to the Section for Child Care Regulation, attn: Lea Dixon.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/30/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

3/20/2021

APPROVING SUPERVISOR

CLARK, ANGELA