



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
 OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
 COMPLAINT INVESTIGATION OF
 SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
2/26/2018

DVN
000177633

FACILITY NAME

UNIVERSITY CHILD CARE CENTER

FACILITY ADDRESS

500 SOUTH ST

CITY

SPRINGFIELD

ZIP CODE

65806

PHONE NUMBER

(417) 866-0980

COUNTY

GREENE

ASSIGNED SPECIALIST

RADNEY, HEATHER E

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.132 (7)

The provider shall assess his/her ability to provide care for the special needs child while also meeting the needs of the other children.

19 CSR 30-62.182 (1)(C)(11)

Children shall not be permitted to intimidate or harm others, harm themselves or destroy property.

CONCLUSION SUMMARY

The Section for Child Care Regulation determined the allegations were substantiated based on interviews with the facility director, caregivers and parents along with CCFS Radney's observations. Child B has an IEP and IAP on file at the facility but caregivers seemed unable to describe the interventions outlined for Child B. The facility director was aware of Child B's behaviors in the classroom including aggression toward peers and caregivers and destruction of facility property. Caregivers interviewed stated Child B requires more one-on-one supervision. Caregivers believed they needed an additional caregiver especially on Fridays or during transitions but the facility did not provide that assistance regularly. It is the responsibility of the facility to ensure that children are not harming themselves, others or destroying property and in this situation Child B was allowed to continue these behaviors. Caregivers and the director are aware that Child B has behaviors that escalate resulting in other children and/or caregivers getting injured, including one caregiver that required surgery. According to the incident reports provided over the course of 13 months, 29 incidents involve Child B hurting another child, 12 incidents involve Child B injuring caregivers and was injured by another child once. Out of 12 incident reports over the course of 7 months, Child A injured another child two times, a caregiver once, and was injured by another child 6 times.

CORRECTIVE MEASURES

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The facility shall develop and implement a plan addressing how they will meet the needs of other children when there is a child intimidating and/or harming another child or caregiver or destroying property. The facility shall implement the plan for continuing care for children with special needs and include it in the policy manual. The caregivers and administration shall sign a document that they have read, understand and will follow the policy for dealing with difficult children.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/18/2018

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

4/30/2018

APPROVING SUPERVISOR

WHITE, LEAH