



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

8/17/2021

**DVN**

001347859

**FACILITY NAME**

BARE ESSENTIALS HOME CARE, INC.

**FACILITY ADDRESS**

3200 WAYNE AVE

**CITY**

KANSAS CITY

**ZIP CODE**

64109

**PHONE NUMBER**

(816) 333-5868

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

NURNBERG, TONY A

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

5 CSR 25-500.192(5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

**CONCLUSION SUMMARY**

Compliance Inspection Supervisor (CIS) Tony Nurnberg conducted an investigation regarding the allegation Bare Essentials Home Care, Inc., was not providing Parent A with notification when Child A, seventeen (17) months old, received bumps and bruises on Child A's forehead. This allegation is substantiated, based on the following evidence of licensing rule violations:

5 CSR 25-500.192 (5)(A): In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent(s) written instructions.

5 CSR 25-500.192 (5)(B): Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

On August 17, 2021, CIS Tony Nurnberg conducted an interview with Parent A who shared concerns that their daughter, Child A, was coming home frequently with bumps and bruises to Child A's forehead. Parent A shared concerns that she is not receiving phone calls when the injuries occur and is not receiving any written documentation about the injuries.

On August 17, 2021, CIS Tony Nurnberg conducted an interview with Latonya Fisher, director. Ms. Fisher acknowledged that Child A is extremely active and has fallen down two or three times. Ms. Fisher admitted that staff have reported to her that Child A has fallen down two or three times; however, accident/injury reports of injuries are not always being reported to her, nor are staff keeping written documentation of these incidents. During the investigation, Ms. Fisher only had one accident/injury report in Child A's file in regards to an injury on August 16, 2021. Ms. Fisher acknowledged that the child care center had no other accident/injury reports of Child A's injuries documented or documentation supporting that they had called Parent A and immediately notified her of Child A's injuries after they occurred.

On August 17, 2021, CIS Tony Nurnberg conducted an interview with Sandra Liggins, assistant classroom teacher. Ms. Liggins stated that Child A frequently falls down. Ms. Liggins stated that Child A fell down and had a bump on Child A's head; however, she does not remember when this happened. No one called Parent A or filled out an accident/injury report when this incident occurred.

On August 17, 2021, CIS Tony Nurnberg conducted an interview with Betty Brown, lead classroom teacher. Ms. Brown stated that Child A frequently falls down. She is aware of an incident that occurred three or four weeks ago when Child A was climbing up on a bed and fell down, bumping their head. Child A had a mark on their forehead. She believed an accident/injury report was written and Child A's mother was notified.

**CORRECTIVE MEASURES**

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries; specifically rule 5 CSR 25-500.192 (5) (A), (B), and (C) The facility must provide the Child Care Compliance (CCC) with a statement, signed by all staff, including volunteers, to indicate they understand and agree to follow those licensing rules and regulations.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

8/18/2022

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

2/4/2022

**APPROVING SUPERVISOR**

NURNBERG, TONY A