



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
11/13/2019

DVN
002240177

FACILITY NAME

A CREATIVE START LEARNING CENTER

FACILITY ADDRESS

1381 E DIVISION ST

CITY

SPRINGFIELD

ZIP CODE

65803-3870

PHONE NUMBER

(417) 832-1381

COUNTY

GREENE

ASSIGNED SPECIALIST

MILAN, MELISSA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.082 (2)(A)(5)

The facility shall be dry, temperature controlled, well-ventilated and free of drafts. Children shall not be overheated or chilled. The temperature of the rooms shall be no less than sixty-eight degrees Fahrenheit (68F) and no more than eighty-five degrees Fahrenheit (85F) when measured two feet (2') from the floor.

CONCLUSION SUMMARY

Based on the information obtained through this investigation, the allegation is substantiated. Interviews were conducted with the director of the facility and the caregivers who work in the room in question. The temperature of the room at 24" from the floor was determined to be below the 68' F minimum required as the room temperature was recorded and documented by CCFS Radney and CFFS Milan during an unannounced inspection on November 18, 2019 at 64.4' F in the main part of the room, and lower than that temperature on the walls at the far end of the room.

CORRECTIVE MEASURES

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A log of the daily temperatures is to be kept and filed, and these results should be available to CCFS Milan during inspections. The facility shall all be instructed to inform the director when the temperature seems too warm or too cold. Appropriate action plan shall be developed and documented to adjust the temperature to the range of 68' - 85' F. The plan shall be submitted to SCCR for review.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/17/2020

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/7/2020

APPROVING SUPERVISOR

WHITE, LEAH