



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
8/5/2021

DVN
000173315

FACILITY NAME

KINDERCARE LEARNING CENTER NO. 1059

FACILITY ADDRESS

821 NW WOODS CHAPEL RD

CITY

BLUE SPRINGS

ZIP CODE

64015-2684

PHONE NUMBER

(816) 228-4989

COUNTY

JACKSON

ASSIGNED SPECIALIST

SNODGRASS, PENNY

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.222(2)

An individual file shall be kept to identify each child and enable the provider to communicate with the parent(s), guardian or legal custodian of the child in an emergency. Records shall include:

CONCLUSION SUMMARY

The Office of Childhood (OOC) has determined this allegation to be substantiated. The determination is based on an interview with Assistant Director Janelle Matthews, documentation and observation reviewed during the course of the investigation.

On August 9, 2021 Compliance Inspector (CI) Penny Snodgrass conducted an unannounced inspection at the facility. During the investigation an interview was conducted with Assistant Director Janelle Matthews. Janelle Matthews stated that the director Amanda had been gone from the facility for two - three months and that she had stepped into the office during Amanda's absence and was trying to help out with paperwork. Janelle Matthews did state that she did have to ask Mother of Child A to fill out a new enrollment record because she couldn't find the enrollment record for Child A as it must have gotten misfiled somewhere.

Based on the fact that the paperwork for Child A could not be located by Janelle Matthews who was helping out in the office and the fact that Janelle Matthews had to ask Mother of Child A to re-fill out the enrollment paperwork for Child A this allegation is substantiated.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall review all children's files to ensure all department required forms are on file and accurately completed. A written statement to indicate that this task was completed shall be provided to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/20/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

4/8/2022

APPROVING SUPERVISOR

NURNBERG, TONY A