



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
5/7/2018

DVN
001967573

FACILITY NAME

MONARCH CHILDREN'S ACADEMY, LLC

FACILITY ADDRESS

1108 N ROBBERSON AVE

CITY

SPRINGFIELD

ZIP CODE

65802-3843

PHONE NUMBER

(417) 831-8732

COUNTY

GREENE

ASSIGNED SPECIALIST

DONSON, ANGEL

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.192 (5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent(s) written instructions.

19 CSR 30-62.192 (5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the allegation was substantiated. This determination was based on interviews conducted with Caregivers Ashley Mayabb, Carrie Akin, Madison McMillon, Elizabeth Coley, Director Courtney Young, Assistant Director Juanita Boone and Child A's mother. All Caregivers stated parents are notified immediately if a child receives a severe injury but not for minor injuries. Parents are notified in person when the child is picked up for the day for minor injuries, not immediately as outlined by the rule. This determination is further supported by the incident/accident reports that were obtained from the facility. CCFS Donson observed incident reports for Child A. Out of six (6) incident reports reviewed by CCFS Donson, four (4) reports for a bruise, a cut, a scratch and a "mark" did not result in immediate call to the parent. The scratch on Child A's left cheek happened on May 1, 2018 and was documented on an incident report; however, the parent was not contacted immediately. There were no incident reports documented for Child A's chin or the bite mark following a review of Child A's record. After record a review on May 21, 2018, CCFS Donson determined an additional sixteen (16) incident reports were completed by caregivers and lacked parental notification.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall develop and submit a written caregiver procedure including steps taken in the event of any accident, injury, incident the involving children.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/8/2018

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

7/6/2018

APPROVING SUPERVISOR

WHITE, LEAH