



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
11/12/2019

**DVN**  
002717251

**FACILITY NAME**  
KIDDIE CITY LLC

**FACILITY ADDRESS**  
509 DAIRY ST

**CITY**  
MONETT

**ZIP CODE**  
65708-2524

**PHONE NUMBER**  
(417) 635-2029

**COUNTY**  
BARRY

**ASSIGNED SPECIALIST**  
KREITZER, PENNY

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.222 (3)

Health information shall be retained in each child's individual file and shall include:

19 CSR 30-62.222 (3)(D)

Any significant information learned from observing the child.

**CONCLUSION SUMMARY**

The Section for Child Care Regulation (SCCR) determined the facility violated the licensing rules based on interviews conducted with Haley Jennings (Reporter), Robyn Chrysler (Owner), Alicia Sanchez (Caregiver), and Tara Kingrey (Caregiver). The caregivers all reported there were no incident reports or documentation regarding the incidents in Child A's record. CCFS Penny Kreitzer asked to review copies of incident reports in Child A's file on December 12, 2019, and Ms. Chrysler reported she had no documentation on file which would provide a description of the incidents or of the meeting held with parents regarding Child A.

**CORRECTIVE MEASURES**

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The director shall ensure all caregivers are trained on writing incident reports and documentation. All caregivers counted in ratio shall review 19 CSR 30-62.222(3) (D) and shall sign a written statement to indicate they have read, understood, and agree to abide by this licensing rule.

**COMPLETED (Y/N)**  
Yes

**COMPLETED DATE**  
6/4/2020

**DISPOSITION**  
SUBSTANTIATED

**DISPOSITION DATE**  
1/7/2020

**APPROVING SUPERVISOR**  
WHITE, LEAH