



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
11/2/2022

DVN  
002894202

FACILITY NAME

BELIEVE IT LEARNING CENTER LLP

FACILITY ADDRESS

10112 ROYAL DR

CITY

ST LOUIS

ZIP CODE

63136-5545

PHONE NUMBER

(314) 473-1484

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

HUDSON, ELIZABETH

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.082(6)(A)1.

A fenced outdoor play area shall be available on or adjoining the day care property . The play area shall be located so it is convenient and the children can gain access to it without hazard. For facilities initially licensed after the effective date of these rules or for the installation of new fences in existing facilities, the fence shall be at least forty-two inches (42") high. An outdoor play area used exclusively for school-age children shall not be required to have a fence. Fences shall be constructed to prevent children from crawling or falling through or becoming entrapped.

CONCLUSION SUMMARY

On November 2, 2022, the Office of Childhood (OOC) received an allegation that the fence outside by the back corner by the houses play area, is broken and falls down when the children are outside playing. After conducting an investigation, Compliance Inspector (CI) Liz Hudson has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.082(6)(A)1., which states, "A fenced outdoor play area shall be available on or adjoining the day care property . The play area shall be located so it is convenient and the children can gain access to it without hazard. For facilities initially licensed after the effective date of these rules or for the installation of new fences in existing facilities , the fence shall be at least forty-two inches (42") high. An outdoor play area used exclusively for school-age children shall not be required to have a fence. Fences shall be constructed to prevent children from crawling or falling through or becoming entrapped.

On November 4, 2022, CI Liz Hudson conducted an unannounced inspection at Believe It Learning Center. CI Hudson interviewed Director B.W. (conference called in) Assistant Director, J.F. and Teachers J.F. J.T. and J.J.. All staff members stated that they were aware of the disabled section of the fence in the right corner of the playground. Staff stated that they position themselves in that corner of the fence to ensure that the children don't go near it. There was discrepancies regarding time frames given when CI Hudson asked how long the fence has been broken. One staff member stated one week and another stated one month. Director B.W. stated that it would be fixed immediately over the weekend. CI Hudson told B.W. to make sure she followed up with her regularly assigned Compliance Inspector when completed. CI Hudson took three photos of the section of fence needing repair and observed one section leaning partially on the section of the fence beside it, with a section of about one foot open gap on one side. The fence was not secure and could easily be pushed over, onto the ground.

CI Hudson was unable to contact the reporter due to anonymity.

CORRECTIVE MEASURES

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Believe It Learning Center will repair the playground fencing and implement a plan to ensure it is regularly maintained and kept in safe/good condition. A copy of the plan shall be submitted to the Child Care Compliance Section.

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/11/2022

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

12/29/2022

**APPROVING SUPERVISOR**

CHRISCO, MARLA L