



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
1/11/2022

DVN
002600555

FACILITY NAME

TALENTED TOTS - KEARNEY, LLC

FACILITY ADDRESS

155 S PLATTE CLAY WAY

CITY

KEARNEY

ZIP CODE

64060-7649

PHONE NUMBER

(816) 903-4038

COUNTY

CLAY

ASSIGNED SPECIALIST

TRUSSELL, MICHELLE RENEE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

5 CSR 25-500.112(1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;

CONCLUSION SUMMARY

The Office of Childhood determined the allegations of this complaint to be substantiated. This determination is based on observations made by CI Trussell and an interview conducted with director, Lauren Osborn.

On January 18, 2022 CI Trussell observed staff/child ratios to be out of compliance in both the Wee Ones classroom and Super Stars classroom. The Wee Ones classroom had one caregiver with five children, ages 3-months to 6-months old. The Super Stars classroom had one caregiver with seventeen children, thirteen 3-year old children and four 4-year old children.

Furthermore, Lauren Osborn stated due to caregivers calling out of work that morning and not having additional staff was the reason for the facility to be out of staff/child ratios.

VIOLATION(S)

5 CSR 25-500.192(5)

Accidents, Injuries and Emergency Medical Care.

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

5 CSR 25-500.192(5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

CONCLUSION SUMMARY

The Office of Childhood determined the allegation to be substantiated. The determination is based on observations made by CI Trussell and interviews conducted with caregivers, Vanessa Maxwell and Ashley Nelson.

Vanessa Maxwell stated Child A was sitting on Child B's lap. Ms. Maxwell stated Child A fell off of Child B's lap and hit his head on the floor. Ms. Maxwell stated the facility did not contact the parent because the incident occurred at the end of the day and Parent A was picking Child A and Child B up soon. Ms. Maxwell stated an incident report was completed and Parent A signed the report. CI Trussell asked to review the report. Ms. Maxwell could not locate the report in the file.

Ashley Nelson stated Child A was sitting on Child B's lap. Ms. Nelson stated Child B leaned forward causing Child A to fall backwards and hit his head on the floor. Ms. Nelson stated she completed an Accident/Injury Report at the time of the incident.

Ms. Nelson stated she spoke to Parent A about the incident at the time of pick up . Parent A signed the report. Ms. Nelson stated she left the report on the counter in the Super Stars room and did not see the report after that day. Ms. Nelson stated she was not aware parents were to be contacted immediately at the time of an accident.

The Office of Childhood requested a copy of the signed Accident/Injury Report from the facility on two separate occasions and never received a copy of the report.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall create a policy that ensures Accident/Injury reports are completed and kept confidential and protected from unauthorized examination. The facility must provide the Office of Childhood with a copy of the policy along with a statement signed by all staff (paid employees and unpaid volunteers), to indicate they understand and agree to follow the procedures set forth in the policy.	Yes	11/3/2023

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies regarding accidents and injuries as well as the licensing rules and regulations regarding accidents and injuries (specifically section 5 CSR 25-500.192 (5) (A) through (C)). The facility must provide the Office of Childhood with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	12/20/2022

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the licensing rules and regulations regarding staff/child ratios (specifically section 5 CSR 25-500.112).The facility must provide the Office of Childhood with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	12/20/2022

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios for each classroom. Talented Tots-Kearney, LLC will submit pictures to the Office of Childhood after they have been put in place and visible to caregivers and visitors of the facility.	Yes	12/20/2022

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	6/10/2022

APPROVING SUPERVISOR
NURNBERG, TONY A