



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
9/21/2021

DVN
002600555

FACILITY NAME

TALENTED TOTS - KEARNEY, LLC

FACILITY ADDRESS

155 S PLATTE CLAY WAY

CITY

KEARNEY

ZIP CODE

64060-7649

PHONE NUMBER

(816) 903-4038

COUNTY

CLAY

ASSIGNED SPECIALIST

HEISER, CRYSTAL

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

CONCLUSION SUMMARY

The Office of Childhood determined the allegations of this complaint to be substantiated. The determination is based on interviews conducted with person in charge Lauren Osburn, caregivers Emily Stephens, Emily Stefonowitz, Dottie Skelton, Kinley Fones, and Ashley Nelson.

Emily Stefonowitz stated that she was not aware of ratio issues. Ashley Nelson stated that she has not been out of ratio. Kinley Fones who recently started working at the facility stated that she was not aware of any ratio issues.

Lauren Osburn who is designated as the person in charge, stated that some staff did come to the office and hang out during their lunch breaks or to get supplies. She stated that she had one particular staff Maddie who would come to her office and leave her classroom out of ratio. Due to that behavior Lauren stated that Maddie was let go from employment.

Lauren Osburn stated that when ratio is an issue she steps into classrooms to help. Lauren also stated that ratio is an issue in the mornings because staff show up late. She said she has addressed the issue with those staff members who come in late. Lauren also stated that she does not turn families away due to ratio she just has to figure it out.

Dottie Skelton stated that she has worked at the school for five years. Dottie said that she does not have ratio issue in her classroom but has heard of it in other rooms and about the issue from other staff. Dottie stated that they are not to turn parents away due to ratio but to call management. Dottie said the problem with ratio is that staff come in late.

CI Heiser requested attendance on October 1, 2021 for the previous month. The requested records have not been received. CI Heiser requested document again via phone October 18th, 2021. The requested records have not been received.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios. The facility shall submit a statement to OOC indicating that this has been completed.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/20/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

6/10/2022

APPROVING SUPERVISOR

NURNBERG, TONY A