



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION**  
**OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**  
**COMPLAINT INVESTIGATION OF**  
**SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
8/2/2021

**DVN**  
002611310

**FACILITY NAME**

BRIGHT BEGINNINGS LEARNING CENTER LLC

**FACILITY ADDRESS**

1123 N OSTEOPATHY STE A

**CITY**

KIRKSVILLE

**ZIP CODE**

63501-1273

**PHONE NUMBER**

(660) 665-2504

**COUNTY**

ADAIR

**ASSIGNED SPECIALIST**

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.082 (1)(B)

The premises shall conform to the fire and safety requirements of the State Fire Marshal or his/her designee and requirements for state or local zoning, building and sanitation.

19 CSR 30-62.082 (2)(A)(9)

The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests.

**CONCLUSION SUMMARY**

Office of Childhood has determined that Bright Beginnings Learning Center LLC has violated the above rules based on the observations of Compliance Inspector (CI) Bethany Duckworth on August 6, 2021, of two empty bottles of sanitizer which were used to sanitize child care space and ants in the Infant Room on the counter; an unapproved sanitation report dated August 12, 2021, documenting that carpets were soiled and debris was present on floors, ants and fruit flies were observed in the Infant Room, a sanitizer bottle in the Toddler Room was below a detectible limit of chlorine for sanitizing; and an unapproved sanitation report dated August 26, 2021, documenting that ants were observed in the Infant Room.

**VIOLATION(S)**

19 CSR 30-62.112 (1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2)- years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group.

19 CSR 30-62.112 (1)(B)

Age Two (2) Years. Groups composed solely of two (2)-year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group.

**CONCLUSION SUMMARY**

Office of Childhood has determined that Bright Beginnings Learning Center LLC has violated the above rules based on the statement of Heather Sayre that on August 31, 2021, she and Carole Gann were caring for 14 children age range infant through 4 years in the Toddler 1 room of Bright Beginnings for approximately 40 minutes and the statement from Carole Gann that she and Heather Sayre were caring for at least 12 children age range from 3 months to 4 years in the Toddler 1 room of Bright Beginnings and the statements of Andrea Orwig that on August 31, 2021, that the facility was out of child/staff ratio due to a scheduled employee not coming to work at the scheduled time for coverage.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

Bright Beginnings Learning center LLC shall create a plan that ensures that the each room, including classrooms, bathrooms, kitchens, and hallways, is properly cleaned throughout the day. A copy of the plan shall be provided to the Office of Childhood (OOC) by September 30, 2021.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

10/12/2021

**CORRECTIVE MEASURE**

A staff meeting shall be conducted with the agenda and sign-in sheet submitted to Office of Childhood (OOC) by October 15, 2021. The meeting shall include sanitation review, approved cleaning plan, staff/child ratios, required group size

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

2/22/2022

|   |                                      |                                     |
|---|--------------------------------------|-------------------------------------|
| information for different age ranges, and the approved plan for maintaining staff to child ratios.  |                                      |                                     |
| <b>CORRECTIVE MEASURE</b><br>Bright Beginnings Learning Center LLC shall create a plan to maintain staff to child ratios. The plan shall be submitted to the Office of Childhood (OOC) for approval by September 30, 2021.  | <b>COMPLETED (Y/N)</b><br>Yes        | <b>COMPLETED DATE</b><br>10/12/2021 |
| <b>CORRECTIVE MEASURE</b><br>All staff including the director and cook of Bright Beginnings Learning Center LLC will complete the CCDF Health and Safety Training. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <a href="http://www.moworkshopcalendar.org/">http://www.moworkshopcalendar.org/</a> . Verification of completion shall be on the OPEN website by October 15, 2021. | <b>COMPLETED (Y/N)</b><br>Yes        | <b>COMPLETED DATE</b><br>1/18/2022  |
| <b>CORRECTIVE MEASURE</b><br>All staff at Bright Beginnings Learning Center LLC including the director and cook shall complete the Bureau of Environmental Health Services, Environmental Child Care Sanitation Guidelines and provide Child Care Compliance the completed certificate by October 15, 2021.   | <b>COMPLETED (Y/N)</b><br>Yes        | <b>COMPLETED DATE</b><br>2/22/2022  |
| <b>DISPOSITION</b><br>SUBSTANTIATED   | <b>DISPOSITION DATE</b><br>9/10/2021 |                                     |
| <b>APPROVING SUPERVISOR</b><br>BRUCE, CHRISTINA   |                                      |                                     |
|   |                                      |                                     |