



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
7/26/2023

DVN
002846004

FACILITY NAME

TIGER TOTS LLC

FACILITY ADDRESS

1701 S 6TH AVE

CITY

OZARK

ZIP CODE

65721-8634

PHONE NUMBER

(417) 551-4440

COUNTY

CHRISTIAN

ASSIGNED SPECIALIST

MERTZ, CAYLIN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.082(2)(A)9.

The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests.

CONCLUSION SUMMARY

On June 26, 2023, the Office of Childhood received a report alleging the facility has mice, mice droppings, and other bugs and pests. After conducting an investigation, Compliance Inspector (CI) Caylin Mertz has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.082(2)(A)9 which states "The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests."

On August 1, 2023, Compliance Inspector (CI) Caylin Mertz conducted an unannounced inspection at the facility. A walkthrough of the facility was conducted. CI Mertz opened and looked under cabinets in the restrooms, infant/toddler classroom, and kitchen area. CI Mertz did observe sticky mouse traps behind the refrigerator in the infant/toddler classroom. CI Mertz did not observe mice, pests, or feces of any kind during the inspection. LLC Member Cheryl Carter was interviewed and stated they did have a mouse on July 12, 2023. Upon being notified of it, she immediately purchased and placed mouse traps and caught one mouse. She also contacted an exterminator. CI Mertz observed an invoice from Viper Pest Solutions LLC indicating they placed seven mouse traps in the facility. CI Mertz also interviewed Caregivers Erica Griffith, Tayce Nickel, Haley Erganian, and Gracie Coffer. Each denied ever seeing a mouse in the facility or that other pests are present.

On September 11, 2023 CI Caylin Mertz requested an emergency sanitation inspection.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall provide verification of pest control services to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/1/2023

CORRECTIVE MEASURE

The facility shall submit to the Office of Childhood an approved sanitation inspection.

COMPLETED (Y/N)

Yes

COMPLETED DATE

10/18/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

9/15/2023

APPROVING SUPERVISOR

FOX, ROMENA