



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT

9/8/2020

DVN

002047761

FACILITY NAME

BAILEY'S LEARN & PLAY, L.L.C.

FACILITY ADDRESS

191 COUNTY ROAD 402

CITY

LOOSE CREEK

ZIP CODE

65054-2228

PHONE NUMBER

(573) 897-0583

COUNTY

OSAGE

ASSIGNED SPECIALIST

RAYWARNKE, LAUREN R

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.112 (1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3)- and four (4)-year olds shall have no less than one (1) adult to ten (10) children.

CONCLUSION SUMMARY

The Section for Child Care Regulations has determined that Bailey's Learn and Play, L.L.C did violate licensing rules and regulations. This substantiated conclusion was based on statements provided by Caregivers, Brittany Wolfe, Megan Dominique, Director Laura Bailey, and Assistant Director, Leah Kliethermes.

Caregiver Brittany Wolfe, who works in the Kindergarten Readiness room, stated that her classroom ratio is 1 to 10. She stated that during work time between 9:30am and 10:00am she runs the classroom at a 1 to 11 ratio. She stated that she brings Child A over into her classroom so that Child A does not miss out on Kindergarten Readiness instruction. Brittany Wolfe stated that both Laura Bailey and Leah Kliethermes are aware that she has 11 children in her classroom during instructional time.

Caregiver Meagan Dominique stated that she has come into her classroom at the beginning of her shift in the morning and observed more than 10 children in her class. Megan stated that she has witnessed the Pre K-1 and Pre K-2 class with an additional 3 or 4 children in each class. Megan stated that rooms run over ratio from 2:45pm until 3:30pm due to children from the Kindergarten Readiness room being divided up. Megan stated that she continues to conduct the rooms out of ratio.

Director Laura Bailey and Assistant Director Leah Kliethermes stated that they never gave Brittany Wolfe permission to run the Kindergarten Readiness room out of ratio.

Director Laura Bailey stated that she spoke to Brittany Wolfe about this and Brittany told her that she was focused on making sure the children who were ready for Kindergarten received instruction and was not thinking about the class being out of ratio. Laura Bailey stated that she told Brittany never to run her classroom out of ratio and that that she now does frequent walk-throughs of the facility to check staff to child ratios.

PROVIDER COMMENTS

When SCCR entered my facility, ratios were correct. Timecards and attendance were requested for two weeks?once SCCR had time to dissect the information they stated, ?staff and child ratios were consistently maintained?. Megan Dominique was in the process of leaving the facility within 2 weeks her statements are not correct. Our rooms did not operating out of ratio in the mornings as stated?There were only 26 children enrolled and 3 of those 26 children belong to my staff that arrive at 7:30 which was the same time Megan arrived?so having 3 or 4 over ratio in both rooms is incorrect. We also have several families that arrive 7:35 to 7:45 as they drop children off at the school down the street. Megan also states that we run out of ratio in the afternoons from 2:45 to 3:30, again?26 children enrolled with 3 full time staff members that don?t begin to leave until 3:30 and SCCR even verified ?staff and child ratios were consistently maintained?.

CORRECTIVE MEASURES

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The facility shall hang signs at the doorway of each classroom that indicate what the staff/child ratio for the classroom is. The signs must be visible to staff and

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/30/2020

visitors entering the classrooms. The facility shall send SCCR pictures of the signs hanging by the classroom doorways.

CORRECTIVE MEASURE

The facility shall develop and implement an attendance tracking method for maintaining staff/child ratios within each classroom. Attendance tracking shall include attendance records that clearly identify children cared for in each room, the times children arrive and depart each room, the names of caregivers, the times that caregivers arrive and depart each room, and how daily checks will be conducted by the director/designated person in charge to confirm that ratios are being maintained. A weeks worth of this attendance using the new tracking method shall be submitted to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/2/2020

CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding 19 CSR 30-62.112 Staff/Child Ratios. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow these rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

11/30/2020

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/30/2020

APPROVING SUPERVISOR

TODARO, KAYLA