



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
3/5/2020

DVN  
002675636

FACILITY NAME

END OF THE RAINBOW SOUTHWEST

FACILITY ADDRESS

5855 SCOTT BLVD

CITY

COLUMBIA

ZIP CODE

65203

PHONE NUMBER

(573) 356-1984

COUNTY

BOONE

ASSIGNED SPECIALIST

LYONS, LEKEL

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.182 (1)(A)(3)

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

RSMo 210.115.1

Reports of abuse, neglect, and under age eighteen deaths - persons required to report - supervisors and administrators not to impede reporting - deaths required to be reported to the division or child fatality review panel, when - report made to another state, when. - When any physician, medical examiner, coroner, dentist, chiropractor, optometrist, podiatrist, resident, intern, nurse, hospital or clinic personnel that are engaged in the examination, care, treatment or research of persons, and any other health practitioner, psychologist, mental health professional, social worker, day care center worker or other child-care worker, juvenile officer, probation or parole officer, jail or detention center personnel, teacher, principal or other school official, minister as provided by section 352.400, peace officer or law enforcement official, volunteer or personnel of a community service program that offers support services for families in crisis to assist in the delegation of any powers regarding the care and custody of a child by a properly executed power of attorney pursuant to sections 475.600 to 475.604, or other person with responsibility for the care of children has reasonable cause to suspect that a child has been or may be subjected to abuse or neglect or observes a child being subjected to conditions or circumstances which would reasonably result in abuse or neglect, that person shall immediately report to the division in accordance with the provisions of sections 210.109 to 210.183. No internal investigation shall be initiated until such a report has been made. As used in this section, the term "abuse" is not limited to abuse inflicted by a person responsible for the child's care, custody and control as specified in section 210.110, but shall also include abuse inflicted by any other person.

19 CSR 30-62.192 (5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

CONCLUSION SUMMARY

SCCR determined that, on March 3, 2020, End of the Rainbow Southwest violated the above statute and licensing rules. This decision is based on statements made by Facility Director Tara Martin, Parent of Child A, and caregiver, Ginger Otto. Ginger Otto stated that on March 3, 2020, Parent of Child A went out to the playground and began calling for Child A. The teachers began calling for Child A as well. This continued for about two minutes. Caregiver Jordan Schatzer ran across the playground to the bathroom and found Child A. Tara Martin stated that she became aware of the incident on March 3, 2020, when Parent of Child A came to her office and told her about it. When she reviewed the video tape of March 3, 2020, she found that Child A was left in the bathroom from 4:05pm-4:24pm, a total of 18 minutes and that she did not fill out an incident report. Parent of Child A stated that after Tara Martin reviewed the tape, Tara informed her that Child A was in the bathroom for about 18 minutes.

Tara Martin stated she did not report the incident to the Child Abuse and Neglect hotline because she was not sure if she needed to. She stated that since this was the first time something like this has ever happened, and she was informed by Parent of Child A that Child A was only in the bathroom for a few minutes, she did not think she had to report it.

This decision is also based on Child Care Facility Specialist (CCFS) Lekel Lyons' observation of the facility's security camera video of March 3, 2020. At 16:05:35, staff member Jordan Schatzer took Child A to the bathroom directly off of the playground. Jordan Schatzer can be seen leaving the bathroom and continuing to assist children on the playground. No other staff or child

was observed entering the bathroom until 16:24:00. At 16:24:00, CCFS Lyons observed Ms. Schatzer enter the bathroom alone and exit with Child A. Child A was left in the bathroom from 16:05:35 to 16:24:00, a total of 18 minutes and 25 seconds.

## CORRECTIVE MEASURES

### CORRECTIVE MEASURE

All staff and volunteers must obtain two (2) clock hours of approved training on supervision. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. The local Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at <http://www.childcareaware.org/>. Verification of completion shall be on the OPEN website.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

7/16/2020

### CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review the center's name to face attendance procedures and the supervision policies and all licensing rules and regulations regarding supervision. The facility must provide the Section for Child Care Regulation with an agenda and a sign-in sheet signed by all staff (paid employees or unpaid volunteers), to indicate attendance at this meeting.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

7/14/2020

### DISPOSITION

SUBSTANTIATED

### DISPOSITION DATE

4/22/2020

### APPROVING SUPERVISOR

BRUCE, CHRISTINA