



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
7/30/2021

DVN
000831096

FACILITY NAME

BRIGHT START ACADEMY, INC.

FACILITY ADDRESS

9636 MIDLAND BLVD

CITY

OVERLAND

ZIP CODE

63114-3334

PHONE NUMBER

(314) 426-3676

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

CHRISCO, MARLA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.082 (3)(A)(1)

One (1) flush toilet and one (1) adjacent handwashing facility with running water shall be available for every twenty (20) children.

19 CSR 30-62.082 (3)(A)(3)

Toilet and handwashing facilities shall be in working order and convenient for the children's use.

19 CSR 30-62.082 (3)(C)(1)

One (1) flush toilet and one (1) adjacent hand washing facility with running water shall be available for every twenty-four (24) children in an infant/toddler unit.

19 CSR 30-62.082 (4)(D)

Diapering supplies and warm, running water shall be adjacent to the diapering area.

19 CSR 30-62.082 (5)(B)

Kitchens used for meal preparation shall have sufficient equipment to accommodate the licensed capacity of the facility . The equipment shall include a stove, sink, hot and cold running water, a refrigerator and storage space for food, dishes and cooking utensils.

CONCLUSION SUMMARY

The allegation that the facility does not have running water due to a water main break and was without water at 11:15 am and a parent was not notified until 3:30 pm, is being substantiated. The following rule was violated:

19 CSR 30-62.082 (3)(A)(1): One (1) flush toilet and one (1) adjacent handwashing facility with running water shall be available for every twenty (20) children.

On July 07, 2021, Compliance Inspector (CI) Marla Chrisco conducted an interview with facility director Deanna Behrens. Ms. Deanna stated that on Wednesday July 28, 2021, there was a watermain break and the facility was without water off and on from about 12:00 p.m. until 4:00 p.m. They had bottled water to drink and wash hands with but could not flush the toilets. She started calling parents at about 3:00 p.m. when she was informed that the water would probably not come back on until 6:00 p.m. The water did come back on permanently at 4:00 p.m. and is currently working fine. CI Chrisco observed the toilets and sinks throughout the facility and they were all in working order.

The reporter was anonymous and therefore could not be interviewed.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The water and toilets are now in good working condition so no further action is needed.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/30/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/12/2021

APPROVING SUPERVISOR

CLARK, ANGELA