



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT

3/10/2022

DVN

002781100

FACILITY NAME

GIGGLES-N-GRACE DAYCARE LLC

FACILITY ADDRESS

527 E CLEVELAND AVE

CITY

MONETT

ZIP CODE

65708-1750

PHONE NUMBER

(417) 342-9129

COUNTY

BARRY

ASSIGNED SPECIALIST

GREER, JOHN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(A)3.

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

CONCLUSION SUMMARY

On March 14, 2022, Compliance Inspector (CI) JD Greer conducted an unannounced investigation of the allegations that Child A (4-years-old) and Child B (4-years-old), were left unsupervised in a room and inappropriate touching between the two children had occurred. The allegation is found to be substantiated based on the following evidence:

5 CSR 25-500.182(1)(A)3. which states, "Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises."

On March 14, 2022, CI Greer interviewed Director April Thomas who stated that Caregiver Kinzie Stellwagen was supervising children in the facility on March 7, 2022. At approximately 4:00 p.m. Ms. Stellwagen informed her she had found Child A and Child B in a separate room and Child A's pants were down. Child B's face was on Child A's private parts. Ms. Stellwagen was responsible for the children at the time of the incident.

On March 14, 2022, CI Greer interviewed Caregiver Ashley Young who stated on March, 7, 2022 at approximately 4:00 p.m. she was in the back of the facility cleaning. Ms. Stellwagen was watching the children who were still present in the facility. Ms. Stellwagen informed Ms. Young that she found Child A and Child B in a separate room and Child B was inappropriately touch Child A.

On March 14, 2022, CI Greer interviewed Caregiver Kinzie Stellwagen. Ms. Stellwagen stated that on March 7, 2022, she had been watching the remaining children in the facility in the main room. She was cleaning a window in the main room and had her back turned to the small classroom. When she turned around she noticed the 1/2 door was cracked open and previously it had been closed. She did a head count and noticed two children were missing. At approximately 4:00 p.m. she entered the small classroom and saw Child A with their pants down and Child B with their face in Child A's private area.

CORRECTIVE MEASURES

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All staff and volunteers must obtain (2) clock hours of training on supervision. The training must be held by an approved and qualified source, outside of the Giggles-N-Grace Daycare. LLC. network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Verification of training completion shall be from the Open Initiative Toolbox report.

COMPLETED (Y/N)

Yes

COMPLETED DATE

10/11/2023

CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding supervision of children specifically, 5 CSR 25-500.182(1)(A)3. which states, "Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises." The facility must

COMPLETED (Y/N)

Yes

COMPLETED DATE

10/11/2023

provide the Office of Childhood- Childcare Compliance with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

9/14/2022

APPROVING SUPERVISOR

NURNBERG, TONY A