



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
7/25/2022

DVN
000167895

FACILITY NAME

NORA STEWART EARLY LEARNING CENTER

FACILITY ADDRESS

505 E ASH

CITY

COLUMBIA

ZIP CODE

65201

PHONE NUMBER

(573) 449-5981

COUNTY

BOONE

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.132(6)

A child who has a special physical, developmental, or behavioral need shall have on file an individualized plan for specialized care from a professionally qualified source.

5 CSR 25-500.102(1)(E)

Caregivers shall have knowledge of the needs of children and shall be sensitive to the capabilities, interests, and problems of children in care.

CONCLUSION SUMMARY

Compliance Inspector (CI) Stephanie Spaulding investigated the allegation that on July 18, 2022, Child A (3-years-old) was given milk and she is allergic. The allegation was substantiated based on the following information:

5 CSR 25-500.102(1)(E) which states: "Caregivers shall have knowledge of the needs of children and shall be sensitive to the capabilities, interests, and problems of children in care."

AND

5 CSR 25-500.132(6) which states: "A child who has a special physical, developmental, or behavioral need shall have on file an individualized plan for specialized care from a professionally qualified source."

On July 27, 2022, Parent A (parent of Child A) stated that she provided the facility with documentation regarding Child A's allergy to milk. On July 18, 2022, the facility gave Child A milk. Child A is severely allergic to milk, eggs, and cheese.

On July 28, 2022, office manager Aqua Washington stated that she asked for documentation several times from Parent A regarding Child A's allergy. Parent A never brought an epi pen to the facility for Child A and there is no medication authorization form on file for an epi pen. She is aware that Child A received milk by accident but Child A did not have a reaction to being given milk. Child A had received milk on several occasions and Parent A signed off on daily sheets indicating that she was aware that Child A had milk.

On July 28, 2022, director Cheryl Howard stated that she was not aware of Child A having a reaction to being given milk and having to go to the hospital. Child A did not go to the hospital from the facility. She is aware that Child A was given milk while in care. Parent A signed off on multiple daily sheets indicating that Child A had received milk.

On July 28, 2022, caregiver Nakiya Steward stated that she was aware that Child A had a milk allergy. Child A did receive milk while in care but she was not aware of Child A having an allergic reaction and going to the hospital from the facility due to a reaction.

On July 28, 2022, caregiver Teanona Campbell stated that she provided Child A with milk and was aware that Child A has a milk allergy. There were several days that Child A received milk and did not have a reaction. Parent A signed off on multiple daily sheets indicating that Child A had received milk. She was not aware of Child A having an epi pen at the facility and was not aware of Child A having to go to the hospital from the facility as a result of an allergic reaction.

On July 28, 2022, CI Spaulding received and reviewed 14 daily sheets for Child A that include items she ate at breakfast and

lunch. On June 13, 2022, June 21, 2022, and June 27, 2022, Child A was given milk at breakfast and lunch. On May 3, 2022, and May 11, 2022, Child A was given milk at lunch.

On July 28, 2022, CI Spaulding received and observed two medical examination reports from Child A's file, with conflicting information. One report was dated September 17, 2020, but indicated that the examination occurred February 10, 2021, approximately 5 months after the form was completed. That report indicated that Child A had a severe milk allergy. The other report was dated August 9, 2021, and indicated that the examination occurred on February 10, 2021. The report noted that Child A was "healthy child" and no allergies were noted. Child A's file had no documentation of an individualized plan for specialized care from a professionally qualified source.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.	Yes	1/20/2023

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall review all children's records and ensure that any child with special physical, behavioral, or developmental needs has a specialized care plan on file. A signed statement that this task has been completed and all children's records are in compliance shall be submitted to the Office of Childhood.	Yes	1/20/2023

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	1/13/2023

APPROVING SUPERVISOR
CHRISCO, MARLA L