



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
4/29/2021

**DVN**  
001484059

**FACILITY NAME**

KIDS ACADEMY INC.

**FACILITY ADDRESS**

7767 HIGHWAY N

**CITY**

O FALLON

**ZIP CODE**

63368-6702

**PHONE NUMBER**

(636) 561-8697

**COUNTY**

ST CHARLES

**ASSIGNED SPECIALIST**

CHRISCO, MARLA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

**CONCLUSION SUMMARY**

The allegation that on April 28, 2021, Ms. Mikayla (no last name provided) pinched Child A, age 3 years, on the nose, leaving a red mark, because Child A refused to give eye contact to Ms Mikayla, is being substantiated. The following rule was violated:

19 CSR 30-62.182 (1)(C)(7): Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

The above rule was violated based on statements made by caregiver Mikayla Smith to CCFS Marla Chrisco that Child A wasn't listening to her or giving her eye contact so she did pinch Child A's nose and turned Child A's head to look at her, leaving a red mark on Child A's nose. CCFS Marla Chrisco observed a picture of Child A showing a red mark in the middle of Child A's nose near the tip. CCFS Marla Chrisco also observed Child A. Child A had a red mark across the middle of Child A's nose near the tip of the nose. CCFS Chrisco also observed an incident report dated April 28, 2021 at 1:00 p.m. which stated that Child A was having a hard time in Child A's class during naptime so Child A was taken to Ms. Makayla Smith. When another teacher, Ms. Kayla Maysey brought Child A back to her classroom, she notice scratches on Child A's arms and she had a red mark on Child A's nose. Ms. Makayla admitted that she had pinched Child A's nose and picked her up from Child A's arms to face Ms. Makayla. Ms. Makayla was spoken to about following Kids Academy discipline policy and was sent home. Parent A was called at 1:30 p.m. and an ice pack was given to Child A. The incident report was signed on April 28, 2021 by staff, a supervisor and Parent A.

The reporter was unknown and therefore could not be interviewed.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

All staff members (paid employees or unpaid volunteers) must take the 1.0 clock hour DHSS online training course titled, "Making a Difference: Protecting Health and Keeping Children Safe" available at <https://health.mo.gov/safety/childcare/onlinetraining.php> Verification of attendance shall be through the Toolbox report.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

9/14/2021

**CORRECTIVE MEASURE**

The facility shall have all staff members (paid employees and paid/unpaid volunteers) obtain one (1) clock hour of approved training on AGE APPROPRIATE DISCIPLINE outside the Kids Academy Inc.network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. The local Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at <http://www.childcareaware.org/>. Verification of training completion shall be from the Open Initiative Toolbox report.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

9/14/2021

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

6/29/2021

**APPROVING SUPERVISOR**

CLARK, ANGELA